



IMMIGRATION PROCEDURES

Immigration regulations may be liable to change on short notice; prospective visitors are advised to check on the current situation before departure (<http://mfa.kz/index.php/en/>).

NON-COMPLIANCE WITH IMMIGRATION PROCEDURES CAN RESULT IN ADMINISTRATIVE FINES AND DEPORTATION TO THE COUNTRY OF ORIGIN. REPEATED VIOLATION MAY CAUSE SERIOUS LEGAL CONSEQUENCES.

Passport

All visitors to Kazakhstan are required to have passports which validity should not expire earlier than 6 months from the visa expiration date and must contain at least 2 blank pages intended for visa and stamps.

Visa Procedures

Visa-free entry

International students who are citizens of the countries indicated below can enter the Republic of Kazakhstan on the visa-free basis:

1. Russian Federation
2. The Kyrgyz Republic
3. The Republic of Armenia
4. The Republic of Tajikistan
5. The Republic of Uzbekistan
6. The Republic of Belarus
7. Azerbaijan

VISA OBTAINMENT

International students with a country of citizenship that is not listed above need a student visa (C9) to come to Kazakhstan. This type of visa is given for the period of one year and allows you to make multiple entries to Kazakhstan. Visa shall be renewed each year.

Step 1

The Department of International Cooperation (DIC) will submit the documents to the Migration Service as soon as the contract with Nazarbayev University is signed. Once the Invitation Letter is ready, its copy will be emailed to you. The Invitation Letter will be a decent evidence for the Embassy of Kazakhstan to provide you with a multiple entry visa.

To obtain Invitation Letter the following documents should be submitted by the international students to the Department of International Cooperation:

- NU Visa Support Application Form;
- Copy of passport;

Please note that apostilled residence permit or another evidence of a legal stay in the country required if citizenship and residency are different.

* Upon issuance a scan copy of the Letter will be sent to you via e-mail.

Step 2

Upon receipt of the visa reference number and the invitation letter, the applicant submits all the documentation to Kazakhstan's Embassy/Consulate abroad where he/she plans to obtain a visa. It is the personal responsibility of the applicant to check the list of required documents (application form, photocopy, fee receipt etc.) on the web-site of the Embassy/Consulate. Also, you will need to pay a visa fee.

○ Visa can be issued:

- In the country of your citizenship (by the foreign establishments of the Republic of Kazakhstan: consular, diplomatic, and equivalent representation offices). Visa issuance processing time: 5 business days
- At the international airports of the Republic of Kazakhstan upon arrival (if there are no consular, diplomatic, or equivalent representation offices in the country of the visa recipient's citizenship).

VISA RENEWAL

○ In order to renew your visa in the Republic of Kazakhstan before its expiration date, please provide the following documents to the DIC at least 10 working days in advance:

1. Passport;
2. Photo 3,5 x 4,5 cm;
3. Visa Application Form;
4. Letter of confirmation from NU (spravka), confirming that you are a student of Nazarbayev University (can be ordered online from the Registrar Office);
5. Visa renewal cost is 30 Monthly calculation index (72150 KZT as of 2018), subject to change in 2019.

Registration with the Migration Service

○ Upon arrival to Kazakhstan all foreigners receive a local migrational card at the airport by the customs guards. The card should not be lost and must be kept in passport. If it is lost the passport holder will not be allowed to leave the country until a replacement has been obtained.

To proceed with registration, international students need to submit their passports to the DIC within 3 business days from the date of entry to Kazakhstan. The same registration rules apply for each and every re-entry to Kazakhstan, as registration card is issued for a single entry only. Your passport needs to be registered in the Migration Service after every arrival to Kazakhstan, even if the validity period of your current registration card covers the whole period of your stay in Kazakhstan in compliance with your visa.

○ *PLEASE MAKE SURE YOU BRING YOUR PASSPORT FOR REGISTRATION RIGHT AFTER YOUR ARRIVAL IN KAZAKHSTAN. DO NOT LEAVE THAT TO THE LAST DAY.*

Registration processing time: 1-3 business days

WORK IN KAZAKHSTAN

- ▶ Foreign citizens and persons without citizenship, studying on a full-time program at Nazarbayev University, have permission to work at Nazarbayev University and its subsidiary organizations in their free from studies time.

More support on employment opportunities on campus can be acquired at the Career and Advising Center.

- ▶ International students who have residence permit in Kazakhstan or students who are citizens of the countries that are official signatories of the Treaty on the Eurasian Economic Union effective from 1 January, 2015: The Republic of Belarus, Russian Federation, The Kyrgyz Republic, and The Republic of Armenia have permission to work on and off campus in their free from studies time.

The work of the students is considered as a secondary priority in relation to academic and student life, thus students are allowed to work no more than 10 (ten) hours a week during academic semester and 40 (forty) hours a week during summer period.

For the detailed information on the process and options, please, refer to the “Regulations for hiring the students to work on campus”, web-site: CAC CareerNet, and the Career and Advising Center at the Office 2043, Block C2.

MEDICAL INSURANCE

International students and visitors are required to have a medical insurance plan that covers outpatient and inpatient medical assistance, emergency medical evacuation and repatriation.

Medical insurance must be obtained upon arrival in Kazakhstan. University Medical Center on campus is also giving an option for medical insurance.

Please refer to Miras Sharipov, senior manager, the Department of International Cooperation at <miras.sharipov@nu.edu.kz> (Block C2, office 5100) for more details.

INDIVIDUAL IDENTIFICATION NUMBER (IIN)

The IIN is a 12-digit Individual Identification Number with first 6 digits representing person's date of birth in the YYMMDD format. The IIN is used by the government as a means of tracking their citizens, permanent residents, and temporary residents for the purposes of work, taxation, government benefits, health care, and other government-related functions. IIN is also required to open a bank account in Kazakhstan. In order to apply for the Individual Identification Number, you will need to submit the following documents to the Department of International Cooperation within 2 weeks from the date of issuance of the Registration Card for Foreign Nationals:

- Passport copy
- Immigration card
- Application
- Visa copy
- Registration card

As soon as you receive your IIN, please present its copy to the Bursar's office.

ESTIMATED MONTHLY COSTS

These are estimated lower and upper costs of living while being a student in Astana. The cost of living can vary greatly depending on your lifestyle, budget and spending habits.

Expenditure	Monthly Costs: Lower range (in KZT)	Monthly Costs: Upper range
Accommodation on campus	6 000	9 000
Food	30 000	50 000
Mobile phone	1 000	3 000
Laundry	2 000	5 000
Printing, stationery, photocopying	1 000	2 000
Total	40 000	69 000

**These costs do not include tuition fees.*

LAWS IN KAZAKHSTAN

Laws in Kazakhstan may be different from those in your country. This especially applies to the use of alcohol and tobacco:

- It is prohibited to drink alcohol in public places except bars or public catering organizations where it is allowed to sell alcohol. It is prohibited to appear drunk in public.
- Sale of alcoholic spirits in Kazakhstan by volume at 30% and stronger is prohibited between 9.00 p.m. and noon the next day. A similar ban on the sale of low-alcohol beverages (e.g., beer and wine) is from 11.00 pm to 8.00 am. However, you may still drink alcohol in restaurants, cafes and bars.
- It is not allowed to make noise and disturb your neighbors after 11 pm until 6 am in the morning. You may be fined for disturbing your neighbors during this period.
- It is prohibited to smoke in public places, except for specifically provided and furnished rooms.
- Gambling is illegal, except for specially designated locations: Borovoe and Kapchagay.
- It is prohibited for individuals under 21 years of age to purchase alcohol.

In an emergency situation

In an emergency you may contact the 24/7 dispatching service of Nazarbayev University by dialing: + 7 7172 706262/63.

Alternatively, if you can speak Kazakh or Russian or you have someone with you who speaks local languages you may contact the common emergency number 112 for police, ambulance, fire and other emergency services.

PERSONAL SAFETY

Avoiding losing personal belongings In the excitement of arriving in a new country it can be easy to get distracted and lose personal belongings during check-in, stop-over and landing. Here are some practical tips to help you with your first visit to Kazakhstan:

- Take special care of your passport, travel documents and tickets and keep them with you in a safe place at all times.
- Bring enough cash to cover your immediate needs. You can exchange your currency at the airport or in the currency exchange offices throughout the city. It is better to bring US Dollars or Euros as other currencies have limited convertibility. Bring a debit/credit card, if you have one, and leave some money on your current bank account as it may take few weeks to set up a local bank account.
- Label your luggage clearly so that it can be forwarded to you if it gets lost. If you do lose your luggage, report the loss immediately to officials of the airline or freight company.
- If you need to leave your luggage for some reasons, use official baggage rooms (available at airports).

Looking after your belongings

- Consider making a list of your valuable possessions (including models and serial numbers) for reference
- If you go away on holiday try to leave your valuables in storage
- Avoid displaying currency and expensive items, such as watches, jewelry, mobile phones in busy public places.

Safety at home

- If you have to call for a worker to install or fix something in your room, please be careful with your valuable belongings and don't leave workers alone in your room.
- If you are going out, tell someone you trust where you are going to and when you will be back.

- If you arrive home and see signs of a break-in, e.g. smashed windows or open doors, don't go in and instead call the police. Do not touch anything when you do go back in, as you could destroy valuable evidence.
- Whenever you go out, make sure that you turn off electrical appliances.

Safety on the streets

It is generally safe to walk on the streets in Kazakhstan, although you should always be aware of your surroundings and use your common sense wherever you are. The suggestions here are not to alarm you, but to remind you to always be alert on the streets of Kazakhstan as you would be in your country. Pay attention to the location you are going to (especially if you are traveling to new areas on trips or vacations) and plan your stay before you travel. It is always advisable to avoid high-risk situations such as walking late at night and in unfamiliar areas. Try to find routes that are well lit and busy.

- Don't carry large amounts of cash with you when you are out. Do not count large amounts of money in public places.
- Try to avoid attracting attention to yourself. Realize that speaking a foreign language (not Russian and Kazakh) draws immediate attention to you.
- Carry some photo identification at all times, like a photocopy of your passport.
- If you are travelling late at night, walk in a group or, preferably, use public transport or an official taxi.
- Always keep your bag, coat or jacket with you and don't leave them on a chair or out of sight.
- Make sure you carry a mobile phone with you so you can make a phone call or call a taxi, if you need one.
- You should never accept drinks from strangers or leave your drink unattended in public places.
- Be aware of others around you at cash point machines (ATMs) and try not to use cash machines at night or in poorly lit areas.
- Avoid deserted areas and badly lit streets. Run away if someone threatening approaches.
- Avoid drugs and/or the excessive use of alcohol. When your judgment is impaired you are more likely to be a target.



ARRIVING IN ASTANA

Astana is located in the center of Kazakhstan, in the area of arid steppes. The city territory is low floodplain terraces. The Yessil River is the main water artery of the capital. The climate is sharply continental: cold and long winters, hot and moderately dry summers.

Average t°C	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year
	-14,2	-14,1	-7,1	5,2	13,9	19,5	20,8	18,8	12,3	4,6	-5,4	-12,1	3,5

USING PUBLIC TRANSPORT

BUSES

Public transport in Kazakhstan is reliable, inexpensive and safe. Operational hours of most buses are from 6.30 am to 11.00 pm. If travelling by bus, try not to wait at bus stops alone. Ask someone to meet you at the bus stop if you are travelling late and have a long way to walk.

- Local friends or colleagues can often give advice about the best bus for your destination. Remember it never hurts to ask.

- Take along someone familiar with the system and the route for your first trip. Have an idea of where you want to go and which streets will get you there before you use the system.
- Vehicles are often crowded, especially during rush hours so pick your travel times if you have some flexibility. Just like in any crowded situation, keep a good hold on your belongings.
- If you are travelling a long way by train, make sure someone knows which train you are travelling on and when you are due to arrive.
- Always have cash with you and a back-up plan if you are separated from the people you are travelling with.

Using taxi

There will be times when you need to take a taxi during your stay in Kazakhstan – for instance, before or after a night out. If you feel walking is not safe, use a taxi. Call center of the unified taxi service “Astana Taxi” is 15800. You need to be aware of some basic safety rules when using a taxi:

- If you need to use a taxi, ask the dispatching service of the University, the hotel you stay in, or your friends/ colleagues, who will recommend you a taxi company in Astana. Try to use an official taxi only.
- Be aware that some taxis are actually private vehicles and may be cheaper, but are not as safe as taxis that you arrange by phone. Both foreigners and locals catch rides in private cars by flagging them down and paying a small fee. If you decide to try this mode of transportation, observe some guidelines: never accept a ride in a car where there is more than one person - just wave them on - and if the car is weaving, assume that the driver is drunk and avoid it. When taking private taxis text someone you know the number of the car you took. If the taxi does not have a meter, agree to the fare with the driver before you get into the taxi in order to avoid misunderstandings.
- Sit in the back of a taxi and directly behind the driver, whenever possible.
- It is quite acceptable to chat with the driver, but do not disclose any personal information.
- It is better to have your cash ready and leave the taxi before you pay.

Note that only official taxi service providers can enter the campus territory.

CURRENCY, MONEY AND BANKING

Currency units

The currency unit is the Kazakhstani tenge (KZT).

The following denominations are in circulation:

Notes: 200, 500, 1000, 2000, 5000, 10000 and 20000 KZT.

Coins: 1, 2, 5, 10, 20, 50 and 100 KZT.

US dollars, Euros, and British pounds can be exchanged at the local banks and exchange offices.

Credit cards

Kazakhstan's banking system complies with most international standards. Credit/debit cards are commonly used for transactions. However, cash is generally preferred in retail, small trading and catering points and taxis. Most of the major international credit cards including American Express, Visa and Diners Club are accepted in large hotels, shops and restaurants in Almaty and Astana. Outside of these main cities, acceptance is limited. Travelers' cheques, particularly American Express, can be exchanged in banks in Almaty. Foreigners are advised to take travelers' cheques in dollars. Cash machines, bank departments and exchange offices have widespread network in Astana and Almaty.

The following links provide useful information for locating ATMs/banks throughout the world:

- American Express: www.amexnetwork.com/atmfinder/
- MasterCard: www.mastercard.com/us/personal/en/cardholderservices/atmlocations
- Visa: <http://visa.via.infonow.net/locator/global>

Import/export currency controls

Nationals, as well as foreign visitors and residents of Kazakhstan, may import/export an unlimited amount of cash (national and foreign currency), Travelers' cheques provided that it is done in compliance with customs regulations. Exported/imported cash, Travelers' cheques are subject to declaration to customs if the amount exceeds 10,000 USD.

OPENING A BANK ACCOUNT

Below you can see the process, and necessary documents, to set up your bank account and get your card.

Step 1: Obtain valid student visa C-9

Step 2: Obtain Individual Identification Number (IIN).

Step 3: Fill out the application form for setting up an account and wait for your card to be issued. It usually takes around 10 business days.

COMMUNICATIONS

Post

Postal facilities are available at main post offices in the cities. Deliveries within Kazakhstan take up to five days, and approximately two to three weeks for deliveries to European US destinations. When addressing mail, the name of the addressee follows the address. Post offices can also be found in the main hotels in Astana and Almaty. Mail addresses should be laid out in the following order: country, postcode, city, street, house number and, the person's name in the end.

Telephone

Making telephone calls in Kazakhstan can be a little confusing for a new visitor. Here are some instructions that will, hopefully, make it a little easier.

Local calls

If you are calling locally, how you dial will depend on whether you are using a land line or a cellular phone. If you are calling a land line from a land line, simply dial the local number (last six digits), for example 76 54 32. If you are calling a land line or cell phone from a cell phone, you must dial the prefix: +7 added with the city code (7172 for Astana) or cell phone operator prefix and then the number, e.g. +7 7172 76 54 32.

International calls

If you are calling abroad from Kazakhstan: Dial for international access (810) + the country code + the regional code (if any) + the local telephone number from the landline and start dialing the number from the country code if calling from the cell phone.

To call Kazakhstan from abroad

Dial the code for international access + Kazakhstan’s country code (7) + the Kazakhstan city code + the Kazakhstan local telephone number. Kazakhstan Dialing Codes: Almaty: 727, Astana: 7172.

Cellular phones

Cellular communications companies operate on a prepaid system. A SIM card (GSM network) can be purchased in wide array of locations throughout the city. As credit runs out, it can be replenished easily by purchasing more via electronic dispensers throughout the city. They are located mainly in supermarkets, convenience stores and major shopping centers. Most of the companies also offer online payment methods. Credit can also be purchased on scratch cards and loaded onto a cell phone by entering the code.

List of the reliable cell phone operators:

	Website:	Phone:
Activ	www.activ.kz/en	+7 (727) 258 80 00 (available 24/7)
Kcell	www.kcell.kz/en	+7 (727) 258 83 00
Beeline	www.beeline.kz	+7 (7172) 73 81 81
Altel	altel.kz	+7 700 8000880
Tele2	www.astana.tele2.kz	+7 707 0000707

ELECTRICITY

The domestic supply is 220 V AC, 50 Hz. Plugs are of the “Schuko” style two-pin with grounding clips variety (Type F) and the European two-pin round (Type C) variety.

The Type C plugs will fit in the Type F fittings but not vice versa. Type C fittings will be found in older buildings. The electricity supply is subject to regular interruption and voltage stabilizers are advisable.

World Electric Guide (<http://kropla.com/electric2.htm>).

Voltages and electrical fittings by country.

Video Overseas (www.videooverseas.com).

Electrical appliance relocation, online-shopping and worldwide delivery.

Adapters are recommended to be brought with you, although increasingly they can be found in Astana.

CITY SIGHTS

Water-Green Boulevard – starting from Khan Shatyr and finishing near Ak Orda Residence, this boulevard is probably the most beautiful pedestrian area for seeing interesting cityscapes. Fountains, piece of arts, restaurants, cafes, shopping – all of these you may find there.

Bayterek Tower, a major place and interest and symbol of Astana



The monument «Astana-Bayterek» is one of the main attractions and an absolute symbol of Astana. In translation from Kazakh language its name means poplar tree. Bayterek symbolizes the state that saved historical roots with a firm support and aspirations for the future prosperity. On the mark of 97 m, there is a sight area from which

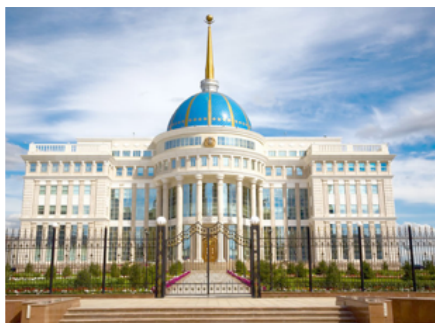
a picturesque panorama of the present-day city opens up. The number 97 is not random; it symbolizes the year of transfer of capital from Almaty to Astana. In the centre of the panoramic hall, there is a wooden globe with 17 petals signed by 17 representatives of different world's religions.

Water-Green Boulevard



Starting from Khan Shatyr and finishing near Ak Orda Residence, this boulevard is probably the most beautiful pedestrian area for seeing interesting cityscapes. Fountains, piece of arts, restaurants, cafes, shopping – all of these you may find there.

Ak-Orda, Residence of the President of the Republic of Kazakhstan



The National Museum of Kazakhstan is the youngest and largest museum in Central Asia, composed of the following halls: Hall of Astana, Hall of Independent Kazakhstan, Hall of Gold, Hall of Ancient and Medieval History, the Hall of History, Ethnography Hall, Halls of Modern Art. The structure of the museum on

studying the national heritage is represented by the Research Institute. There are also facilities for a children's museum, children's art centre, two showrooms, restoration workshops, laboratories, professional depositories, a scientific library with a reading room, a conference hall and souvenir stalls.

Astana Opera



Situated on the left bank of the River Ishim, the Astana Opera House is striking in its splendor. The building itself is 64,000 square metres. Of these, about 3,000 square metres is the stage area. The Astana Opera House impresses not only by its scale, but also by its architectural refinement.

It is constructed on the basis of the best classical architectural traditions and entwined therein, are Kazakh national motifs. The Main Hall of the theatre is designed for 1,250 people, and the Chamber Hall can accommodate 250 people.

Duman Entertainment Center



The Center has Aquarium, Animatronics "Jungle" theatre and exotarium zoo park. The Aquarium of the Entertainment Centre «Duman» is the first in the CIS and the only Aquarium over the world, which is located over 3,000 km away from the ocean. The volume of water in our Aquarium is 3 million litres and we needed 120 tons of

special sea salt to produce this water. More than 2,000 of sea inhabitants, the representatives of 100 species of sea fauna from different parts of the world, live there.

Palace of Peace and Reconciliation (Pyramid of Peace)



The Palace of Peace and Reconciliation is a symbol of friendship, unity and peace in Kazakhstan. The author of the project is a famous British architect Lord Norman Robert Foster. The Pyramid has a pure form, 62 meters high and 62 meters base. The top of the pyramid is decorated with a work of art the artist Brian

Clarke. There is a picture of 130 doves that symbolize 130 nationalities living in Kazakhstan. There are the Opera Hall with 1302 seats, party hall Atrium, Hall "Besyk", exhibition halls, gallery "Kulanshi", the press center, the ethnic cultural centers of Astana, the International Center of Cultures and Religions and the Academy of the Turkic World.

The library of the First President of the Republic of Kazakhstan – the Leader of the Nation



Built as a library and archive of the First President of the Republic of Kazakhstan, this stunning new building is a home to academic study. The library is designed to be a center of research into Kazakhstan's history, culture and society, as well as the initiatives and ideas of the First President of the Republic of Kazakhstan.

The large, multifunctional building has a total area of 28 thousand square metres, consisting of 9 floors. The storage capacity in the library is the equivalent of two thousand shelving units. The library was officially opened on July 2, 2014.

Kazakh National Museum



Due to open officially in the summer of 2014, the Kazakh National Museum will be the largest in Central Asia at approximately 62 thousand square metres.

The museum is focused on archaeology, anthropology, the history of gold and other precious metals, and modern art.

The vast hall for exhibitions covers an area equivalent to 15 thousand square metres and will explore the key events in the history of Kazakhstan.

Nur Alem Pavilion at Expo 2018



Nur Alem is the world's largest spherical building with the diameter of 80 and height of 100 meters.

It is the most popular and visited facility of the International specialized exhibition EXPO-2017.

It has become not only the symbol of Astana, but of the entire Kazakhstan. The man behind the

idea of the sphere, German architect Albert Speer Jr., says it epitomizes the last drop of oil and the era when the humankind will switch to the future energy.

The biggest number of visitors - over 1,3 million people - was registered in the Nur Alem pavilion.

Memorial complex "Kazakh Yeli"



The "Kazakh Yeli" monument and complex symbolises the modern history of Kazakhstan and its people.

The monument's height of 91 meters marks 1991 when Kazakhstan became independent. Its marble base represents the purity of thought and inter-ethnic harmony of the people of Kazakhstan while on the top the sacred Samruk bird demonstrates people's commitment to the further development and prosperity. At the base of the moment are four bronzes depicting the First President and the people of Kazakhstan; Bravery; Creation; and The Future.

Khan Shatyr



The Khan Shatyr Entertainment Center is designed to provide the city with a range of civic, cultural and social amenities all sheltered within a climatic envelope - 'a world within' - that offers a comfortable microclimate all year round, whatever the weather. The building's tented structure has great resonance in Kazakh history

as the tent is a traditional nomadic building form - Khan Shatyr translates as 'the Tent of the Khan'.

Arts and Culture

Alzhir Memorial Museum of Victims of Political Repressions and Totalitarianism

Address: Kurgalzhin Highway, 37 km from Astana in village Malinovka

Phone: +7 (7172) 49 94 55,

+7 (7172) 54 26 69

Hours: 10:00 am – 06:00 pm

Website: www.alzhir.ucoz.kz

Atameken: A walking map of Kazakhstan

Address: 6 Kabanbai Batyr Avenue

Phone: +7 (7172) 24 04 97,

+7 (7172) 24 52 72

Hours: 8:00 am – 10:00 pm

Opened from May till November

Kazakhstan Central Concert Hall

Address: 10/1 Orynbor Street

Phone: +7 (7172) 70 53 02

Modern Art Gallery

Address: 57 Tauelsizdik Avenue
Phone: +7 (7172) 70 03 83
Hours: 10:00 am – 6:00 pm
(Closed Mondays)



Museum of the First President of the Republic of Kazakhstan

Address: 11 Beibitshilik Street
Phone: +7 (7172) 75 12 14/92

Astana Opera

For tickets: <http://astanaopera.kz/?lang=en>
Ticket office: Astana Opera, entrance from Turan avenue



Museum of the Ministry of Defense

Address: 1 Respublika Avenue
Phone: +7 (7172) 44 32 33/76

The Russian Drama Theater named after Maxim Gorky

Address: 11 Jeltoksan Street
Phone: +7 (7172) 32 40 53
+7 (7172) 32 05 70
+7 (7172) 32 24 49

The Saken Seifullin Museum

Address: 20A Ayezov Street
Phone: +7 (7172) 32 35 63
Fax: +7 (7172) 32 84 67
Hours: 10 am–6 pm



Kulanshi Modern Art Center

Address: 57 Tauelsizdik Street, Palace of Peace and Reconciliation (6th floor)
Phone: +7 (7172) 74 47 17
Hours: Mon. – Fri. : 10:00 am – 6:00 pm
Sat.: 11:00 am – 5:00 pm





SHOPPING & DINING

Grocery stores & supermarkets

Astana

Good selection of meats (pork, chicken, horse, lamb, etc both cooked and raw), ham/sausage and cheese, prepared food and appetizers, confectionary and bakery.

Address: 59 Abaya Avenue

Phone: +7 (7172) 21 22 22



Magnum Cash&Carry

Hours: 24/7

Address: Alash Highway 23/1

Ramstore

Address: Mega Silkway mall / Ajar mall / 11 Samal micro-district/

Galmart

Hours: 09:00 am – 12:00 am

Address: Keruen mall



METRO Cash&Carry

The biggest grocery store in Astana offers a wide variety of food and non-food products. This includes an extensive range of local, national and international specialties.

Hours: 08:00 am – 10:00 pm

Address: 4/1 Karaganda-Astana highway

www.metro.com.kz



Shopping malls

Mega Silkway

Mega Silkway is the largest shopping mall in Astana that comprises entertainment, restaurants and cafes, supermarket, and a variety of services. Located right next to the Nazarbayev University campus it is a nice place to rest from the everyday routine and enjoy a good cup of coffee or try some delicious food.

Address: Kabanbay batyr Ave 62

Hours: 10:00 am – 10:00 pm

Address: 21 Kabanbay Batyr Avenue Website:

Website: www.asiapark.kz

Phone: +7 (7172) 97 87 67, +7 (7172) 97 86 00

Keruen

Located in the modern part of the city this mall includes a food court, restaurants, movie theatres, a full grocery store (Galmart), and luxury shops (Tiffany & Co., Hugo Boss, etc.).

Hours: 10am –11 pm

Address: 9 Dostyk Street

Website: www.keruen.kz

Phone: +7 (7172) 79 55 20, +7 (7172) 79 55 22

Khan Shatyr

The Khan Shatyr Entertainment Center is designed to provide the city with a range of civic, cultural and social amenities all sheltered within a climatic envelope - 'a world within' - that offers a comfortable microclimate all year round, whatever the weather. The building's tented structure has great resonance in Kazakh history as the tent is a traditional nomadic building form - Khan Shatyr translates as 'the Tent of the Khan'.

Hours: 10 am – 11 pm

Address: 37 Turan Ave.

Website: www.khanshatyr.com

Phone: + 7 (7172) 57 26 26



USEFUL APPS

- ▶ Learn more about Kazakhstan through Kazakhstan Land of the great Steppe app that is available in App Store/Google Market for free.
- ▶ Want to learn some Kazakh? Then English Kazakh Dictionary is for you. Download from the App Store/Google Market for free.
- ▶ Struggling with orientating in Astana? 2GIS offers the map of Astana, assisting you in finding anything at any part of the city. Install it on your smartphone or any other electronic device for free through App Store/Google Market.
- ▶ Don't want to waste your time waiting for a bus? Astra Bus app is a brilliant app that will help you to track the location of the bus you need, saving your time.



CONTACT DETAILS

For all queries on the visa obtainment, registration procedures, medical insurance or other concerns please feel free to contact

Miras Sharipov - Senior manager,
Department of International Cooperation
Block C2, office 5100
miras.sharipov@nu.edu.kz 70-61-31.



