



NAZARBAYEV UNIVERSITY

This planner belongs to:

Name:

Phone:

E-mail:

School:



SHIGEO KATSU

President of
Nazarbayev University

Dear Students,

Just a few months ago we celebrated the Fifth Graduation ceremony at Nazarbayev University. As you can well imagine, this was a significant event for everyone in our community. We are proud that many of our graduates continue their studies at highly regarded universities abroad or at our very own Nazarbayev University graduate programs. Many have also been offered jobs at some of the most prestigious companies in Kazakhstan and internationally.

Nine years ago, and it seems like it was yesterday, students of our first cohort passed through the Nazarbayev University gates for the first time. They were faced with challenges and opportunities that at that time were unknown to them. You will be facing similar challenges and opportunities, but now the academic and administration teams all know better what to expect, so you will have a somewhat easier onboarding into NU. As we say, a journey of a thousand miles begins with a single step. You just have made your first step – you have enrolled at Nazarbayev University. This is an important milestone in the long road you will travel on that is called life.

We offer extensive opportunities on campus for you to study and to live, make friends, have fun, engage in sports and other hobbies, and pursue your own goals. The NU campus is growing every single minute. We will present to you our modern classrooms and labs, comfortable dormitories, and many additional facilities that will make your student life easier and more interesting. No one

will be bored at Nazarbayev University. However, please focus on your priorities: your priorities are to succeed in your studies, and do so the right way.

We refer to our professors as faculty. Our faculty is like a mini-United Nations and has been assembled for quality instruction and research. Faculty members will introduce you to the world of science and research.

We provide you with comprehensive research experience and exposure to research frontiers throughout your studies. With support of our faculty and researchers, you will be able to participate in multidisciplinary competitions and projects, and contribute to national and international discourse.

I would like to share with you that for the last three years NU student teams have taken part in the iGEM competition – a prestigious international undergraduate competition in synthetic biology organized by MIT (Massachusetts Institute of Technology), where the goal has been to develop innovative systems that utilize genetically engineered organisms. In 2017 and 2018 the Nazarbayev University teams won gold medals. Similarly, our multidisciplinary team of engineering, science and technology and social sciences students designed and built an energy efficient car under their capstone project and successfully participated in the Shell Eco-Marathon Asia 2018 in Singapore, one of the world's leading energy efficiency competitions. Our gifted project team placed in the Top 20 among 120 student teams in the category "E-vehicle Prototype Powered by Electric Battery". Another exciting project designed by scholars and students of Nazarbayev University is "ReLive", a research-derived start-up that focuses on the rehabilitation of stroke patients. The project won the best digital solution award at the International exhibition Digital Health Astana. In fall 2019 subsequently UNICEF invited the research team to participate in the 2019 World Exhibition on Assistive Technology for Children and more recently received a World Bank Grant.

As NU students you will learn and you will benefit from the path that others have already discovered – the sky is the limit.

NU has spared no efforts to develop new programs that prepare our students for a career in academics as well as for the global market place. We offer undergraduate programs in the Schools of Engineering and Digital Sciences, Sciences and Humanities, Mining and Geosciences, and Medicine. Graduate degrees, both Master and Doctoral can be pursued at the above schools and also at the Graduate Schools of Business, Public Policy, and Education.

You have been admitted here at NU because you have inquisitive and open minds; please stay that way throughout your stay at our university. This is the time to strive for knowledge; and please have fun while doing so.

Let me ask each of you to take to heart the following two concepts. The first is about the values that the NU community stands for. The second refers to the graduate attributes that we expect each of you to acquire during the course of your studies.

First, our university's values are as follows:

- ▶ Research – driven by intellectual curiosity and seeking local and global impact;
- ▶ Embracing diversity – integrated into every aspect of education, research, and community life;
- ▶ Equal access to education regardless of race, religion, gender, physical capacity or socioeconomic status;
- ▶ Merit based institution open to all talented and bright students, faculty, and researchers;
- ▶ Integrity in all aspects of teaching, research, administration, and student life;
- ▶ Professionalism and high ethical principles for students, faculty, researchers and administration;
- ▶ Transparency and openness, public access to all aspects of university operations.

Second, NU graduate attributes are as follows:

- ▶ Possess an in-depth and sophisticated understanding of their domain of study;
- ▶ Be intellectually agile, curious, creative and open-minded;
- ▶ Be thoughtful decision-makers who know how to involve others;
- ▶ Be entrepreneurial, self-propelling and able to create new opportunities;
- ▶ Be fluent and nuanced communicators across languages and cultures;
- ▶ Be cultured citizens of the world who embrace diversity;
- ▶ Demonstrate high personal integrity;
- ▶ Be prepared to take a leading role in the development of their country.
- ▶ I hope you will enjoy your stay with us, and welcome once again.

SHIGEO KATSU

President of Nazarbayev University



KADISHA DAIROVA

Vice President for Student
Affairs and International
Cooperation

Dear Students,

Welcome to Nazarbayev University!

Since its foundation in 2010, Nazarbayev University has positioned itself as the leader in establishing fresh perspectives in higher education, not only in Kazakhstan, but also in the Eurasian region. As a student of Nazarbayev University you have been given the privilege to become a catalyst for your Nation's future – it is a role that you will carry with honor and pride, resonate throughout this institution and is a quality of every person, who studies, teaches, and works here. Five cohorts of students have graduated Nazarbayev University since 2015: 3577 students, 2379 Bachelor's, 1166 Masters', 18 PhD and 14 MD degree holders. As of spring 2019, about 29% of NU graduates with Bachelor's degree of Classes of 2015-2018 have been pursuing further studies on Master's and PhD programs in the world's leading universities such as MIT, Oxford, Cambridge, Stanford, etc. More than 60% of Bachelors of Classes 2015 – 2018 are employed in finance, manufacturing and production, education and science, construction and other industries in Kazakhstan, as well as abroad. We are very proud of the ambitions and achievements of our graduates, who strive to continue their development in academia and research, as well as for those, who decided to start their professional careers.

In the era of disruptive technologies and globalization skillsets required in labor market are rapidly changing. According to the World Economic

Forum Report, 35% of core skills will be absolutely new by 2020. This means that future graduates must be able to adapt and relearn quickly to stay competitive globally and locally. We, as a university, will equip you with skills and knowledge necessary for you to navigate the constantly changing world of work, provide an ongoing career guidance so that you can make the right choice of your future profession, and nurture a lifelong learning culture that will help you throughout your life.

Our academic programs are designed and taught in a way that will foster your creativity, decision making and communication skills – some of those skills that are in high demand as artificial intelligence and automation impact workplaces. The core curriculum taken by all first and second-year students will give you an opportunity to explore and discover your intellectual interests before the moment when you must choose a major.

Since one of the main goals for NU's second decade is internationalization, we will work hard to attract talented international students to create a more vibrant environment on campus and create more opportunities for NU students to participate in study abroad programs.

Remember, everything will be new to you: new life, new subjects, new friends, new experiences – fill these years with outstanding, meaningful and inspired experiences and friendship that you will remember and cherish for a lifetime. This year we have so much to offer to our new students. Your professors, your senior peers and all of the Nazarbayev University staff work hard every day to help you take steps forward.

I wish you every success in achieving your goals and objectives, and I hope that you will gain a rewarding experience in your studies and campus life. Last, but not the least, I encourage you to be curious and take advantage of various opportunities that Nazarbayev University offers, and to create your own legacy of excellence upon the successful completion of your studies.

With best wishes,

KADISHA DAIROVA
Vice President for Student Affairs
and International Cooperation



ILESANMI ADESIDA

Provost of
Nazarbayev University

Dear student,

Welcome to our University!

The mere fact that you joined our NU family, makes us more special and thankful. On behalf of Nazarbayev University community, I sincerely welcome you and congratulate you on the beginning of your journey with us!

Our University's mission is to be a model for higher education reform and modern research in Kazakhstan. This is a very important mission. To achieve our mission, we need your support. And we hope that you will find it an interesting endeavor to be associated with.

During the orientation week you will get all the information about our University, so my advice to you would be to absorb everything from our environment and culture starting from the first day that you arrive on

campus. You would also want to read through our main policies and procedures to become aware of how things are done here.

Please also be reminded that academic integrity is the core value of NU, and all students are expected to conduct themselves with high standards of honesty and personal responsibility. The Student Code of Conduct and Academic Policies and Procedures are very important and you are encouraged to review these documents and make reference to them from time to time.

This is a whole new life for you, but also for us, as every year we receive different students. And for all of you, we want NU to become your home.

I truly believe that you will enormously contribute to the development of our NU! Happy start of this marvelous journey to you, our dear student!

ILESANMI ADESIDA

Provost of Nazarbayev University



VISION:

To give Kazakhstan and the world the scientists, academics, managers and entrepreneurs they need to prosper and develop.



MISSION:

To be a model for higher education reform and modern research in Kazakhstan and to contribute to the establishment of Astana as an international innovation and knowledge hub.

OUR STRATEGIC GOALS:



Goal I: Educational reform leadership

To ensure that the lessons of Nazarbayev University's experience are transferred and understood by other universities, schools, and research centers



Goal II: Academic excellence

To achieve Nazarbayev University's mission by developing and maintaining academic excellence



Goal III: Research excellence

To develop a program of world-class research by partnering with the world's best researchers and research institutions



Goal IV: Creating a model for healthcare services

To establish a healthcare system that will provide a model for healthcare services throughout Kazakhstan



Goal V: Innovation and translating research into production

To become Kazakhstan's main driver of innovation, leading the way for Astana to become a regional hub of innovation



NU Graduates shall:

- ▶ Possess an in-depth and sophisticated understanding of their domain of study.
- ▶ Be intellectually agile, curious, creative and open-minded.
- ▶ Be thoughtful decision makers who know how to involve others.
- ▶ Be entrepreneurial, self-propelling and able to create new opportunities.
- ▶ Be fluent and nuanced communicators across languages and cultures.
- ▶ Be cultured and tolerant citizens of the world.
- ▶ Demonstrate high personal integrity.
- ▶ Be prepared to take a leading role in the development of their country.





USEFUL CONTACTS

Stay Updated Every Day by Visiting Student Web Portal at my.nu.edu.kz

Please refer to NU teams on the following issues:

- **Bursar's office**
Stipends +7 (7172) 70 60 86,
Student travel expenses
+7 (7172) 70 66 20,
Tuition fees +7 (7172) 70 91 99,
Bank cards +7 (7172) 70 90 27
Email: bursars_office@nu.edu.kz
Location: Block C2, office 5034
- **Enrollment verification letters (Spravkas), Transcripts, change of your personal information, please write to:**
registrar@nu.edu.kz
Phone: +7 (7172) 70 65 29
Location: Block 9, office 9151
- **Schedule, course registration, registration forms, retake issues, transfer of credits, and transfer between schools and majors, please write to:**
schedule-registrar@nu.edu.kz
- **Academic Advising Unit (for the First-year Undergraduate students), please write to:**
aau@nu.edu.kz
Block 9, 9113/9119
- **Your future degree, Diploma and Graduation criteria from the University, please write to:**
graduation@nu.edu.kz
- **Sport Passes & Schedules - Sports Center Concierge**
Phone: +7 (7172) 70 57 21
damira.issanova@nu.edu.kz
- **NU teams, events, competitions**
Aslan Tleulin
Phone: +7 (7172) 70 64 06
atleulin@nu.edu.kz
Alinur Mirassov
Phone: +7 (7172) 70 45 42
amirassov@nu.edu.kz
- **Dormitory**
Yuliya Palkina
Phone: +7 (7172) 70 65 57
yuliya.palkina@nu.edu.kz

- **Psychological support**, individual and group sessions as well as training sessions.
Phones: +7 (7172) 70 57 35
+7 (7172) 70 92 88
+7 (7172) 70 63 03
+7 (7172) 70 62 40
+7 (7172) 70 60 74
+7 (7172) 70 92 77
Location: Block 11, 19, 20
(the NUFYP dormitory),
Offices: 19104, 19105, 19106,
11103, 11105, 11102, 20101
(Mon-Fri 8:30 am to 5:30 pm)
- **Medical service**
Phone +7 (7172) 69 26 16
Location: Block 24-25
(Student Dormitory)
(Mon-Fri 8 am – 8 pm,
Sat 9 am – 1 pm)
Details on pages 70-71
- **Pharmacy**
Phone: +7 (7172) 70 57 56
Location: Block 23
(weekdays 9:00 AM till 9:00 PM)
- **Career and Advising Center -**
Providing comprehensive career services to students and alumni:
+7 (7172) 70 58 35,
www.cac.nu.edu.kz,
www.alumni.nu.edu.kz,
E-mail: cac@nu.edu.kz,
alumni@nu.edu.kz
Location: Block C2, office 2043
- **First Year & Freshmen Experience:**
Department of Student Affairs
Phone: +7 (7172) 69 27 38
E-mail: kalamkas.sagadiyeva@nu.edu.kz
- **Student Life Events:**
Department of Student Affairs
Phone: + 7 (7172) 70 59 17;
+7 (7172) 70 90 62
E-mail: studentevents@nu.edu.kz
- **Visa & registration in Kazakhstan**
Maulen Yergaziyev
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E-mail: maulen.yergaziyev@nu.edu.kz
- **Department of international cooperation**
Zhaxybek Botagozov
Phone: + 7 (7172) 70 61 08
E-mail: zhaxybek.botagozov@nu.edu.kz
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Login and password
Phone: +7 (7172) 70 62 00
E-mail: helpdesk@nu.edu.kz,
Location: office 5.403 block 5
(Library)



Psychological Counseling Center

Psychological support		
Olga Yakovenko	Senior Psychologist	olga.yakovenko@nu.edu.kz (70) 6074
Yerden Nurtayev	Senior Psychologist	yerden.nurtayev@nu.edu.kz (70) 5735
Aida Urazalinova	Manager	aida.urazalinova@nu.edu.kz (70) 9042
Nazira Saugabayeva	Psychologist	nazira.saugabayeva@nu.edu.kz (70) 6240
Olga Zhuravleva	Psychologist	olga.zhuravleva@nu.edu.kz (70) 9277
Rufiya Omarova	Psychologist	romarova@nu.edu.kz (70) 6303
Temirlan Yechshanov	Prevention Psychologist	temirlan.yechshanov@nu.edu.kz (70) 9288

Department of Student Affairs (DSA)

student_affairs@nu.edu.kz

- **First Year & Freshmen Experience:**
Phone: +7 (7172) 69 27 38
E-mail: freshmen.experience@nu.edu.kz
- **Dormitory:**
Phone: +7 (7172) 69 27 25
E-mail: student_housing@nu.edu.kz
- **Social Vulnerable Category (SVC):**
Phone: +7 (7172) 70 66 62
E-mail: svc_students@nu.edu.kz
- **Sport passes & Schedules**
Sport Center Concierge:
Phone: +7 (7172) 70 57 21
E-mail: sportscenterdesk@nu.edu.kz
- **Student Life Events:**
Department of Student Affairs
Phone: +7 (7172) 70 59 17;
+7 (7172) 70 90 62
E-mail: studentevents@nu.edu.kz
- **Student advocacy:**
Phone: +7 (7172) 70 60 56
E-mail: student_support@nu.edu.kz
- **Student Military Register:**
Phone: +7 (7172) 70 65 57
E-mail: military_register@nu.edu.kz
- **NU teams, events, competitions:**
Phones: +7 (7172) 70 66 18,
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Press office:

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70 60 91, 70 94 49, 70 61 91
E-mail: pressa@nu.edu.kz

Marketing department:

Phones: +7 (7172) 70 61 77,
70 91 84, 70 91 83, 70 90 36,
69 66 25
E-mail: marketing@nu.edu.kz



Student organizations e-mails @NU.EDU.KZ

25 July Studio	25july@	American Chemical Society	
28 loops	28loops@	International Student Chapter	acs@
A-gaming	a-gaming@	American Football Club	afc@
Academic Support Club	asc@	American Society of Civil	
Accounting and Auditing Club	aac@	Engineers Student Chapter at	
ACM Student Chapter	acmsc@	Nazarbayev University	
Acoustic Night	acousticnight@	(ASCE SC at NU)	asce@
AIChE (American Institute Of Chemical Engineers)		Arabesque	arabesque@
Student Chapter	aiche@	Arabic Club	arabicclub@
AIIESEC	aiesec@	Arnau dance ensemble	arnau@
Aikido club	aikidoclub@	Art for Charity	artforcharity@
Alliance for Academic Life	afal@	Art Studio Club	artstudio@
		Association of	
		International Students	is.association@

Association of Political Science/ International Relations Students	psirassociation@	Finance Society	financesociety@
Association of World Languages and Literature Scholars	wllassociation@	Flag Football	flagfootball@
Astana Residents Club	astana.residents@	FLEX Alumni Community at NU	flexalumni@
Ballroom Dance	legion@	FOCUS: SHSS Magazine	focus@
Basta newspaper	basta@	French club	french_club@
BBX club	bbx@	FYP Student Council	fyp_student_council@
Beast mode	sw_beastmode@	Garage Sale Club	garagesale@
BJJ&Grappling club (for gentlemen)	bjjgrappling@	Geeks Club	geeks@
Boxing Club	boxingclub@	German Club	germanclub@
Break Dance	nubreakdance@	GradUnion	grad.union@
Business Club	businessclub@	Green Campus	green.society@
Case Club	caseclub@	Green Technologies & Innovations	gti@
Cheerleading	cheerleaders@	Guitar club	guitar@
Chess Club	chess@	Gym	gymclub@
Children Charity Club	children.charity@	Gymnastics Club	gymnasticsclub@
Choir	choir@	Her campus	hercampus@
Cinema Lectures	cinemalectures@	Hip-Hop Club	hiphop@
Contemporary Dance Club	contemporary.dance@	History Club	historyclub@
Cooking Club	cooking_club@	ID Studio	idstudio@
Dance Club	danceclub@	IEEE NU Student Chapter	ieee@
Debate Club «Nomad»	dc_nomad@	IEEE Robotics Student Chapter	ieee_robotics@
DJing Club	djingclub@	IET On Campus Group	iet@
Drums	drums@	iGEM	igem@
E18	e18@	Institution of Civil Engineers Student Chapter (NU ICE SC)	ice@
Eco-Vehicles Club	ecovehicles@	Institution of Mechanical Engineers Student Chapter (IMechE SC)	imeche@
Economic Leaders Society	els@	Intellectual Games	intellectual_games@
EMBS (Engineering in Medicine and Biology Society) Students' club	embs@	ISPOR-SC	ispor@
Enactus Nazarbayev University	enactus@	Italian Club	italianclub@
Engineering Society student_eng_society@		Japanese Language Club	japanesclub@
Entrepreneurship club	e-club@	Jiu-jitsu Ladies Club	Jiujitsuladies@
Ethno Club	ethnoclub@	Judo Club	judo@
Fencing	fencingclub@	K-pop Cover Dance Club	kpopcdc@
		Korean Club	koreanclub@
		KVN	kvn@
		Ladies Health & Beauty	lhb@
		Latino Social Dance Club	latino@

LCA club	lcaclub@	SHYRAQ	shyraq@
Legion Club	legion@	Society for Industrial and Applied Mathematics Student Chapter	siam.sc@
LIFT (Ladies in Fellowship Together)	lift@	Society of Asian Leaders	asian.leaders@
Live Music Club	livemusicclub@	Society of Petroleum Engineers Student Chapter	spe@
LOUD	loud@	Society of Women Engineers Student Chapter (NU SWE SC)	swe@
Mandarin Chinese Language Club	mandarin@	Sociology & Anthropology Students' Association	sasa@
Marketing Club	marketingclub@	Spanish Club	spanishclub@
Math Club	math_club@	SST student council	sst_student_council@
Media Village	mediavillage@	Stand Up! Night	comedy@
MENU	menu@	Startup community	startup-community@
MMA CLUB	mma@	Student Awards Committee	studentawards@
Modern Qazaq student club	modernqazaq@	Student Vocal Club	vocalclub@
Movie Club	movieclub@	Taekwondo club	taekwondo@
MUN Club	numunclub@	TAIMAS creative group	taimas@
Nine Q	9q@	Technical Creativity Club	createch@
NU Acapella	acapella@	TEDx Nazarbayev University	tedx@
NU Image	nu_image@	Tennis club	tennisclub@
NU Lady Dance and Fit Club	ladydance@	The Hub	thehub@
NU People	people@	Theater and Drama Club	theaterdramaclub@
nu_models	models@	TiE students magazine	tie.magazine@
NUCLEUS	nucleus@	Toastmasters Club	toastmasters@
Orchestra	orchestra@	Turkish Club	turkishclub@
Perceptions	perceptions@	Virtual Reality and Augmented Reality Society	vrar@
Piano Club	pianoclub@	Volunteers Club	volunteers@
Poetry Club	poetryclub@	Women's Football Club	womensfc@
Pre-Med Club	premedclub@	Yearbook Club	yearbook@
Project Management Club	pmclub@	Yoga Club	yogaclub@
Psychology Student Club	student.psychologyclub@	Young&Creative	yac@
QazaqGeo Student Club	qazaqgeo_student@	Youth Camp "Ideaspot"	leadership.camp@
Red Crescent Society	red_crescent@	Youth Parliament - Astana	y.parliament@
Robotics Club	roboticsclub@	Youth Society for Education	yse@
Runners Club	runners@		
SARUAR	saruar@		
Science Cafe	sciencecafe@		
SG Admins	student_government@		
SHSS Student Council	shss_student_council@		



SHUMAKHO KUMYKOV,

NU Alumni, School of
Engineering

I am a lucky first graduate of NU. I graduated in 2015 and my NU time is far behind in the past. Yet, until today I still continue to experience who we have become after NU. And here I want to point out what makes studies at NU worth all of your efforts.

I have graduated as Civil Engineer. Ever since, I tried myself in all kind of different industries, including construction. But today, long story short, I own and operate chain of fast food restaurants. What was the key to becoming an entrepreneur from an inexperienced fresh civil engineering graduate? I will tell you exactly what it was. It was the skill we acquired while at NU. And that skill I call “we learned how to learn everything”.

I hasten to assure you that any NU graduate is able to work in any industry, and eventually become a decent professional – an example to other colleagues, the person who will forever be distinguished for merits. We, NU graduates, can learn anything “overnight” and we are damned sure that it is possible. This is what makes us so special.

Remember, we deserve to be the successful leaders, and we will become ones...

...with the help of NU.



MOLDIR MEKENBAYEVA,

Mathematics/SST 3rd year

"Take everything from life!"

I have graduated from the best high school in Kazakhstan with the gold medal (Altyn Belgi). After RPMS(РФСМЦИИ), I have decided to continue my studies in the best university in Kazakhstan - Nazarbayev University. People in our university are very smart, talented and versatile. In fact, such an environment makes you learn many things from everyone. I have found many friends, some of them are already the alumni and they are always ready to help and share their experience. There are university professors, who are also keen on assisting their students in different questions. They are open and ready to help as well as support all the interests of their students relevant to their field.

The university facilities, including the professors, provide a great opportunity for all students to work on different research projects. Our students can find different activities to be involved in based on their numerous interests - there is a variety of student clubs at the university, all of them offer incentives to an entertainment and learning of students, out of the academic curriculum. In case none of them fits your interests, there is always a chance to start something new. Being motivated by all the features of university life, I came up with the brand new jiu-jitsu women's club. Our students appeared to be interested in jiu-jitsu as well as I am. Additionally, the NU sports center is well-equipped for the jiu-jitsu classes. I have also spent most of my training times in that sports center while getting prepared for competitions. Still, the new generation of NU seems more lucky than the alumni, since another new better-equipped sports center is now available for students

During my 4 years at NU, I managed to receive the title of Master of the sport of International class(MCMK) and became the world champion in 2016, the vice-champion in 2017 and the champion of many international and republican competitions on jiu-jitsu. NU provided me the opportunity to combine both my studies and a career of a professional athlete, along with my other hobbies. I was fascinated by acting, and have played the main roles in three films, one of them was a historical film.

«Frames only in our heads.»

Of course, the ending of my story may seem not complicated, but you should understand that it is not true. It is often difficult to be able to be good at the number of things, but the main 'secret' is to strive for everything desired and to be disciplined, so you can keep up with everything. I guarantee it to all of you from my own experience. After all, student years are those when you are given time to invest in yourself and your development.

With so many opportunities NU offers, it is impossible to not strive for development in different areas. This motivates me to study harder, win more medals and have time to engage in other hobbies. Motivation is the key.

Victories to you!

Be first, no less.



SAMI RASIKH,

GSPP/ Public Administration
2nd year

One of the most important decisions in my life was to find the right people and right place to join in order to continue my further education as Master degree student in the field I had the full eagerness and always dreamt to accomplish.

My story at NU starts back in 2017 when I entered the university campus for the first time. I came for a visit and was excited to see how one of the most prestigious, well-equipped, modern infrastructure and highly well-known academic institution within the central Asia, specifically in Kazakhstan, looks. Later, I got admitted and joined my school in August 2018.

Any young person usually hopes and dreams to get higher degree in order to develop his/her path of personal and professional life. Therefore, to find the right place, engage with the right people and get enrolled in a prestigious higher education institute is the one of the core decisions and choices he or she makes. However, it is not easy thing to accomplish and I'm truly happy that I was able to fulfill my dream choosing Nazarbayev University. I wish that others could be given this chance to be enrolled at NU and make good use of all its opportunities within the academic sphere.

Honestly, I've never thought I would be honored and privileged to study at NU despite the fact that, NU is an equal, merit-based opportunity provider for both national and international young people who truly deserve it and able to demonstrate the capability and capacity to study and develop their sets of skills and knowledge.

Being a member of NU family is not only about studying and enrichment of your knowledge and field of expertise. Rather, it is a process of building your personality, getting to know diverse mentalities and cultures.

I learned more about NU only when I joined the Graduate School of Public Policy. I found out that the university is recognized and respected internationally for excellent academic credentials, widely respected faculty, students, research facilities and extra-curricular activities, grants and scholarships. Nazarbayev University provides a vibrant, creative and challenging environment in which any can develop his/her potentials.

If you are really ambitious and goal oriented, want to study and at the same time work and, enjoy the academic life alone or with your family, have fond memories from your study time in your life - try to be part of NU. You'll definitely love it!



AIDA TOPINA,

Economics/SHSS 3rd
year

"Once a volunteer — forever a volunteer."

Becoming a student of Nazarbayev University was my dream and the main goal when I studied at school. I always imagined how interesting my life will be here, but I never expected that it will be so exiting and full of new experiences. From the first days I always feel that we have a huge amount of opportunities for self-realization and development of our social skills. Student Government and more than 200 clubs are always happy to have you as a member and help to adapt to new life. And as an ambitious freshman I tried to attend all the concerts, forums, meetings that were organized in our University. The idea of missing something interesting terrified me. I wanted to be everywhere and try everything. Fortunately, my desire turned out to be possible! At the beginning of the second semester of foundation program I became a member of NU Volunteers Club. This club helps in organizing majority of events that are held in NU and outside it. And from this moment the new and the most exciting chapter of my student life began.

For a person who always liked to organize, to take the lead, achieve positive results from teamwork, choosing this club was a right decision. Here I learned how to motivate people, find a compromise and work as a team. After 2,5 years of being a volunteer and 1,5 year of working as a president of NU Volunteers Club I helped in organizing more than 100 events and met thousands of new inspiring people. This is so exiting to become a part of organizing team and see all the process "behind the scenes". Astana Economic Forum, KADEX, Eurasian Music Awards, concerts of local and foreign artists and this is just a small part of the huge number of amazing

events which I had an opportunity to help with. For me volunteering is not just a hobby, this is a way of living, thinking and acting. Helping others and feeling yourself a part of something great is addictive and tremendously important.

I am so grateful to this university and people who work and study here. They are the soul of this place, and they are creators of such an incredible atmosphere which help each of us to develop and find ourselves. With no doubts studying at Nazarbayev University is a great chance that is not given to everyone. Appreciate it. And never forget about the rule of 3 "S": study, sleep and socialize, but do not choose only 2 of them. Choose the balance and enjoy every moment of student life here.





IMMIGRATION PROCEDURES

Immigration regulations may be liable to change on short notice; prospective visitors are advised to check on the current situation before departure (<http://mfa.kz/index.php/en/>).

NON-COMPLIANCE WITH IMMIGRATION PROCEDURES CAN RESULT IN ADMINISTRATIVE FINES AND DEPORTATION TO THE COUNTRY OF ORIGIN. REPEATED VIOLATION MAY CAUSE SERIOUS LEGAL CONSEQUENCES.

Passport

All visitors to Kazakhstan are required to have passports which validity should not expire earlier than 6 months from the visa expiration date and must contain at least 2 blank pages intended for visa and stamps.

Visa Procedures

Visa-free entry

International students who are citizens of the countries indicated below can enter the Republic of Kazakhstan on the visa-free basis:

1. Russian Federation
2. The Kyrgyz Republic
3. The Republic of Armenia
4. The Republic of Tajikistan
5. The Republic of Uzbekistan
6. The Republic of Belarus
7. Azerbaijan

VISA OBTAINMENT

International students with a country of citizenship that is not listed above need a student visa (C9) to come to Kazakhstan. This type of visa is given for the period of one year and allows you to make multiple entries to Kazakhstan. Visa shall be renewed each year.

Step 1

The Department of International Cooperation (DIC) will submit the documents to the Migration Service as soon as the contract with Nazarbayev University is signed. Once the Invitation Letter is ready, its copy will be emailed to you. The Invitation Letter will be a decent evidence for the Embassy of Kazakhstan to provide you with a multiple entry visa.

To obtain Invitation Letter the following documents should be submitted by the international students to the Department of International Cooperation:

- NU Visa Support Application Form;
- Copy of passport;

Please note that residence permit or another evidence of a legal stay in the country required if citizenship and residency are different.

* Upon issuance a scan copy of the Letter will be sent to you via e-mail.

Step 2

Upon receipt of the visa reference number and the invitation letter, the applicant submits all the documentation to Kazakhstan's Embassy/Consulate abroad where he/she plans to obtain a visa. It is the personal responsibility of the applicant to check the list of required documents (application form, photocopy, fee receipt etc.) on the web-site of the Embassy/Consulate. Also, you will need to pay a visa fee.

Visa can be issued:

- In the country of your citizenship (by the foreign establishments of the Republic of Kazakhstan: consular, diplomatic, and equivalent representation offices). Visa issuance processing time: 5 business days
- At the international airports of the Republic of Kazakhstan upon arrival (if there are no consular, diplomatic, or equivalent representation offices in the country of the visa recipient's citizenship).

VISA RENEWAL

In order to renew your visa in the Republic of Kazakhstan before its expiration date, please provide the following documents to the DIC at least 10 working days in advance:

1. Passport;
2. Photo 3,5 x 4,5 cm;
3. Visa Application Form;
4. Letter of confirmation from NU (spravka), confirming that you are a student of Nazarbayev University (can be ordered online from the Registrar Office);
5. Visa renewal cost is 30 Monthly calculation index (75 750 KZT as of 2019), subject to change in 2020.

Registration with the Migration Service

Upon arrival to Kazakhstan all foreigners receive a local migrational card at the airport by the customs guards. The card should not be lost and must be kept in passport. If it is lost the passport holder will not be allowed to leave the country until a replacement has been obtained.

To proceed with registration, international students need to submit their passports to the DIC within 3 business days from the date of entry to Kazakhstan. The same registration rules apply for each and every re-entry to Kazakhstan, as registration card is issued for a single entry only. Your passport needs to be registered in the Migration Service after every arrival to Kazakhstan, even if the validity period of your current registration card covers the whole period of your stay in Kazakhstan in compliance with your visa.

PLEASE MAKE SURE YOU BRING YOUR PASSPORT FOR REGISTRATION RIGHT AFTER YOUR ARRIVAL IN KAZAKHSTAN. DO NOT LEAVE THAT TO THE LAST DAY.

Registration processing time: 1-3 business days

WORK IN KAZAKHSTAN

- ▶ Foreign citizens and persons without citizenship, studying on a full-time program at Nazarbayev University, have permission to work at Nazarbayev University and its subsidiary organizations in their free from studies time.

More support on employment opportunities on campus can be acquired at the Career and Advising Center.

- ▶ International students who have residence permit in Kazakhstan or students who are citizens of the countries that are official signatories of the Treaty on the Eurasian Economic Union effective from 1 January, 2015: The Republic of Belarus, Russian Federation, The Kyrgyz Republic, and The Republic of Armenia have permission to work on and off campus in their free from studies time.

The work of the students is considered as a secondary priority in relation to academic and student life, thus students are allowed to work no more than 10 (ten) hours a week during academic semester and 40 (forty) hours a week during summer period.

For the detailed information on the process and options, please, refer to the "Regulations for hiring the students to work on campus", web-site: CAC CareerNet, and the Career and Advising Center at the Office 2043, Block C2.

MEDICAL INSURANCE

International students and visitors are required to have a medical insurance plan that covers outpatient and inpatient medical assistance, emergency medical evacuation and repatriation.

Medical insurance must be obtained upon arrival in Kazakhstan. University Medical Center on campus is also giving an option for medical insurance.

Please refer to Miras Sharipov, senior manager, the Department of International Cooperation at <miras.sharipov@nu.edu.kz> (Block C2, office 5100) for more details.

INDIVIDUAL IDENTIFICATION NUMBER (IIN)

The IIN is a 12-digit Individual Identification Number with first 6 digits representing person's date of birth in the YYMMDD format. The IIN is used by the government as a means of tracking their citizens, permanent residents, and temporary residents for the purposes of work, taxation, government benefits, health care, and other government-related functions. IIN is also required to open a bank account in Kazakhstan. In order to apply for the Individual Identification Number, you will need to submit the following documents to the Department of International Cooperation within 2 weeks from the date of issuance of the Registration Card for Foreign Nationals:

- Passport copy
- Immigration card
- Application
- Visa copy
- Registration card

As soon as you receive your IIN, please present its copy to the Bursar's office.

ESTIMATED MONTHLY COSTS

These are estimated lower and upper costs of living while being a student in Astana. The cost of living can vary greatly depending on your lifestyle, budget and spending habits.

Expenditure	Monthly Costs: Lower range (in KZT)	Monthly Costs: Upper range
Accommodation on campus	6 000	9 000
Food	30 000	50 000
Mobile phone	1 000	3 000
Laundry	2 000	5 000
Printing, stationery, photocopying	1 000	2 000
Total	40 000	69 000

**These costs do not include tuition fees.*

***Approximate costs of the medical insurance: 60 000 KZT (per academic year)*

LAWS IN KAZAKHSTAN

Laws in Kazakhstan may be different from those in your country. This especially applies to the use of alcohol and tobacco:

- It is prohibited to drink alcohol in public places except bars or public catering organizations where it is allowed to sell alcohol. It is prohibited to appear drunk in public.
- Sale of alcoholic spirits in Kazakhstan by volume at 30% and stronger is prohibited between 9.00 p.m. and noon the next day. A similar ban on the sale of low-alcohol beverages (e.g., beer and wine) is from 11.00 pm to 8.00 am. However, you may still drink alcohol in restaurants, cafes and bars.
- It is not allowed to make noise and disturb your neighbors after 11 pm until 6 am in the morning. You may be fined for disturbing your neighbors during this period.
- It is prohibited to smoke in public places, except for specifically provided and furnished rooms.
- Gambling is illegal, except for specially designated locations: Borovoe and Kapchagay.
- It is prohibited for individuals under 21 years of age to purchase alcohol.

In an emergency situation

In an emergency you may contact the 24/7 dispatching service of Nazarbayev University by dialing: + 7 7172 706262/63.

Alternatively, if you can speak Kazakh or Russian or you have someone with you who speaks local languages you may contact the common emergency number 112 for police, ambulance, fire and other emergency services.

PERSONAL SAFETY

Avoiding losing personal belongings In the excitement of arriving in a new country it can be easy to get distracted and lose personal belongings during check-in, stop-over and landing. Here are some practical tips to help you with your first visit to Kazakhstan:

- Take special care of your passport, travel documents and tickets and keep them with you in a safe place at all times.
- Bring enough cash to cover your immediate needs. You can exchange your currency at the airport or in the currency exchange offices throughout the city. It is better to bring US Dollars or Euros as other currencies have limited convertibility. Bring a debit/credit card, if you have one, and leave some money on your current bank account as it may take few weeks to set up a local bank account.
- Label your luggage clearly so that it can be forwarded to you if it gets lost. If you do lose your luggage, report the loss immediately to officials of the airline or freight company.
- If you need to leave your luggage for some reasons, use official baggage rooms (available at airports).

Looking after your belongings

- Consider making a list of your valuable possessions (including models and serial numbers) for reference
- If you go away on holiday try to leave your valuables in storage
- Avoid displaying currency and expensive items, such as watches, jewelry, mobile phones in busy public places.

Safety at home

- If you have to call for a worker to install or fix something in your room, please be careful with your valuable belongings and don't leave workers alone in your room.
- If you are going out, tell someone you trust where you are going to and when you will be back.

- If you arrive home and see signs of a break-in, e.g. smashed windows or open doors, don't go in and instead call the police. Do not touch anything when you do go back in, as you could destroy valuable evidence.
- Whenever you go out, make sure that you turn off electrical appliances.

Safety on the streets

It is generally safe to walk on the streets in Kazakhstan, although you should always be aware of your surroundings and use your common sense wherever you are. The suggestions here are not to alarm you, but to remind you to always be alert on the streets of Kazakhstan as you would be in your country. Pay attention to the location you are going to (especially if you are traveling to new areas on trips or vacations) and plan your stay before you travel. It is always advisable to avoid high-risk situations such as walking late at night and in unfamiliar areas. Try to find routes that are well lit and busy.

- Don't carry large amounts of cash with you when you are out. Do not count large amounts of money in public places.
- Try to avoid attracting attention to yourself. Realize that speaking a foreign language (not Russian and Kazakh) draws immediate attention to you.
- Carry some photo identification at all times, like a photocopy of your passport.
- If you are travelling late at night, walk in a group or, preferably, use public transport or an official taxi.
- Always keep your bag, coat or jacket with you and don't leave them on a chair or out of sight.
- Make sure you carry a mobile phone with you so you can make a phone call or call a taxi, if you need one.
- You should never accept drinks from strangers or leave your drink unattended in public places.
- Be aware of others around you at cash point machines (ATMs) and try not to use cash machines at night or in poorly lit areas.
- Avoid deserted areas and badly lit streets. Run away if someone threatening approaches.
- Avoid drugs and/or the excessive use of alcohol. When your judgment is impaired you are more likely to be a target.



ARRIVING IN ASTANA

Astana is located in the center of Kazakhstan, in the area of arid steppes. The city territory is low floodplain terraces. The Yessil River is the main water artery of the capital. The climate is sharply continental: cold and long winters, hot and moderately dry summers.

Average t°C	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year
	-14,2	-14,1	-7,1	5,2	13,9	19,5	20,8	18,8	12,3	4,6	-5,4	-12,1	3,5

USING PUBLIC TRANSPORT

BUSES

Public transport in Kazakhstan is reliable, inexpensive and safe. Operational hours of most buses are from 6.30 am to 11.00 pm. If travelling by bus, try not to wait at bus stops alone. Ask someone to meet you at the bus stop if you are travelling late and have a long way to walk.

- Local friends or colleagues can often give advice about the best bus for your destination. Remember it never hurts to ask.

- Take along someone familiar with the system and the route for your first trip. Have an idea of where you want to go and which streets will get you there before you use the system.
- Vehicles are often crowded, especially during rush hours so pick your travel times if you have some flexibility. Just like in any crowded situation, keep a good hold on your belongings.
- If you are travelling a long way by train, make sure someone knows which train you are travelling on and when you are due to arrive.
- Always have cash with you and a back-up plan if you are separated from the people you are travelling with.

Using taxi

There will be times when you need to take a taxi during your stay in Kazakhstan – for instance, before or after a night out. If you feel walking is not safe, use a taxi. Call center of the unified taxi service “Astana Taxi” is 15800. You need to be aware of some basic safety rules when using a taxi:

- If you need to use a taxi, ask the dispatching service of the University, the hotel you stay in, or your friends/ colleagues, who will recommend you a taxi company in Astana. Try to use an official taxi only.
- Be aware that some taxis are actually private vehicles and may be cheaper, but are not as safe as taxis that you arrange by phone. Both foreigners and locals catch rides in private cars by flagging them down and paying a small fee. If you decide to try this mode of transportation, observe some guidelines: never accept a ride in a car where there is more than one person - just wave them on - and if the car is weaving, assume that the driver is drunk and avoid it. When taking private taxis text someone you know the number of the car you took. If the taxi does not have a meter, agree to the fare with the driver before you get into the taxi in order to avoid misunderstandings.
- Sit in the back of a taxi and directly behind the driver, whenever possible.
- It is quite acceptable to chat with the driver, but do not disclose any personal information.
- It is better to have your cash ready and leave the taxi before you pay.

Note that only official taxi service providers can enter the campus territory.

CURRENCY, MONEY AND BANKING

Currency units

The currency unit is the Kazakhstani tenge (KZT).

The following denominations are in circulation:

Notes: 200, 500, 1000, 2000, 5000, 10000 and 20000 KZT.

Coins: 1, 2, 5, 10, 20, 50 and 100 KZT.

US dollars, Euros, and British pounds can be exchanged at the local banks and exchange offices.

Credit cards

Kazakhstan's banking system complies with most international standards. Credit/debit cards are commonly used for transactions. However, cash is generally preferred in retail, small trading and catering points and taxis. Most of the major international credit cards including American Express, Visa and Diners Club are accepted in large hotels, shops and restaurants in Almaty and Astana. Outside of these main cities, acceptance is limited. Travelers' cheques, particularly American Express, can be exchanged in banks in Almaty. Foreigners are advised to take travelers' cheques in dollars. Cash machines, bank departments and exchange offices have widespread network in Astana and Almaty.

The following links provide useful information for locating ATMs/banks throughout the world:

- American Express: www.amexnetwork.com/atmfinder/
- MasterCard: www.mastercard.com/us/personal/en/cardholderservices/atmlocations
- Visa: <http://visa.via.infonow.net/locator/global>

Import/export currency controls

Nationals, as well as foreign visitors and residents of Kazakhstan, may import/export an unlimited amount of cash (national and foreign currency), Travelers' cheques provided that it is done in compliance with customs regulations. Exported/imported cash, Travelers' cheques are subject to declaration to customs if the amount exceeds 10,000 USD.

OPENING A BANK ACCOUNT

Below you can see the process, and necessary documents, to set up your bank account and get your card.

Step 1: Obtain valid student visa C-9

Step 2: Obtain Individual Identification Number (IIN).

Step 3: Fill out the application form for setting up an account and wait for your card to be issued. It usually takes around 10 business days.

COMMUNICATIONS

Post

Postal facilities are available at main post offices in the cities. Deliveries within Kazakhstan take up to five days, and approximately two to three weeks for deliveries to European US destinations. When addressing mail, the name of the addressee follows the address. Post offices can also be found in the main hotels in Astana and Almaty. Mail addresses should be laid out in the following order: country, postcode, city, street, house number and, the person's name in the end.

Telephone

Making telephone calls in Kazakhstan can be a little confusing for a new visitor. Here are some instructions that will, hopefully, make it a little easier.

Local calls

If you are calling locally, how you dial will depend on whether you are using a land line or a cellular phone. If you are calling a land line from a land line, simply dial the local number (last six digits), for example 76 54 32. If you are calling a land line or cell phone from a cell phone, you must dial the prefix: +7 added with the city code (7172 for Astana) or cell phone operator prefix and then the number, e.g. +7 7172 76 54 32.

International calls

If you are calling abroad from Kazakhstan: Dial for international access (810) + the country code + the regional code (if any) + the local telephone number from the landline and start dialing the number from the country code if calling from the cell phone.

To call Kazakhstan from abroad

Dial the code for international access + Kazakhstan's country code (7) + the Kazakhstan city code + the Kazakhstan local telephone number. Kazakhstan Dialing Codes: Almaty: 727, Astana: 7172.

Cellular phones

Cellular communications companies operate on a prepaid system. A SIM card (GSM network) can be purchased in wide array of locations throughout the city. As credit runs out, it can be replenished easily by purchasing more via electronic dispensers throughout the city. They are located mainly in supermarkets, convenience stores and major shopping centers. Most of the companies also offer online payment methods. Credit can also be purchased on scratch cards and loaded onto a cell phone by entering the code.

List of the reliable cell phone operators:

	Website:	Phone:
Activ	www.activ.kz/en	+7 (727) 258 80 00 (available 24/7)
Kcell	www.kcell.kz/en	+7 (727) 258 83 00
Beeline	www.beeline.kz	+7 (7172) 73 81 81
Altel	altel.kz	+7 700 8000880
Tele2	www.astana.tele2.kz	+7 707 0000707

ELECTRICITY

The domestic supply is 220 V AC, 50 Hz. Plugs are of the "Schuko" style two-pin with grounding clips variety (Type F) and the European two-pin round (Type C) variety.

The Type C plugs will fit in the Type F fittings but not vice versa. Type C fittings will be found in older buildings. The electricity supply is subject to regular interruption and voltage stabilizers are advisable.

World Electric Guide (<http://kropla.com/electric2.htm>).

Voltages and electrical fittings by country.

Video Overseas (www.videooverseas.com).

Electrical appliance relocation, online-shopping and worldwide delivery.

Adapters are recommended to be brought with you, although increasingly they can be found in Astana.

CITY SIGHTS

Water-Green Boulevard – starting from Khan Shatyr and finishing near Ak Orda Residence, this boulevard is probably the most beautiful pedestrian area for seeing interesting cityscapes. Fountains, piece of arts, restaurants, cafes, shopping – all of these you may find there.

Bayterek Tower, a major place and interest and symbol of Astana



The monument «Astana-Bayterek» is one of the main attractions and an absolute symbol of Astana. In translation from Kazakh language its name means poplar tree. Bayterek symbolizes the state that saved historical roots with a firm support and aspirations for the future prosperity. On the mark of 97 m, there is a sight area from which

a picturesque panorama of the present-day city opens up. The number 97 is not random; it symbolizes the year of transfer of capital from Almaty to Astana. In the centre of the panoramic hall, there is a wooden globe with 17 petals signed by 17 representatives of different world's religions.

Water-Green Boulevard



Starting from Khan Shatyr and finishing near Ak Orda Residence, this boulevard is probably the most beautiful pedestrian area for seeing interesting cityscapes. Fountains, piece of arts, restaurants, cafes, shopping – all of these you may find there.

Ak-Orda, Residence of the President of the Republic of Kazakhstan



The National Museum of Kazakhstan is the youngest and largest museum in Central Asia, composed of the following halls: Hall of Astana, Hall of Independent Kazakhstan, Hall of Gold, Hall of Ancient and Medieval History, the Hall of History, Ethnography Hall, Halls of Modern Art. The structure of the museum on

studying the national heritage is represented by the Research Institute. There are also facilities for a children's museum, children's art centre, two showrooms, restoration workshops, laboratories, professional depositories, a scientific library with a reading room, a conference hall and souvenir stalls.

Astana Opera



Situated on the left bank of the River Ishim, the Astana Opera House is striking in its splendor. The building itself is 64,000 square metres. Of these, about 3,000 square metres is the stage area. The Astana Opera House impresses not only by its scale, but also by its architectural refinement. It is constructed on the basis of

the best classical architectural traditions and entwined therein, are Kazakh national motifs. The Main Hall of the theatre is designed for 1,250 people, and the Chamber Hall can accommodate 250 people.

Duman Entertainment Center



The Center has Aquarium, Animatronics “Jungle” theatre and exotarium zoo park. The Aquarium of the Entertainment Centre «Duman» is the first in the CIS and the only Aquarium over the world, which is located over 3,000 km away from the ocean. The volume of water in our Aquarium is 3 million litres and we needed 120 tons of

special sea salt to produce this water. More than 2,000 of sea inhabitants, the representatives of 100 species of sea fauna from different parts of the world, live there.

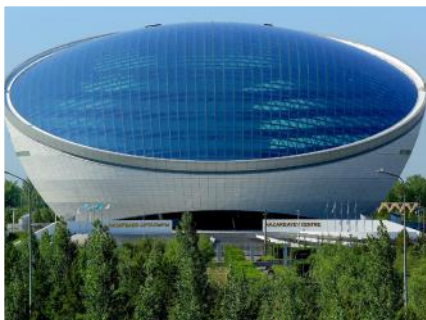
Palace of Peace and Reconciliation (Pyramid of Peace)



The Palace of Peace and Reconciliation is a symbol of friendship, unity and peace in Kazakhstan. The author of the project is a famous British architect Lord Norman Robert Foster. The Pyramid has a pure form, 62 meters high and 62 meters base. The top of the pyramid is decorated with a work of art the artist Brian

Clarke. There is a picture of 130 doves that symbolize 130 nationalities living in Kazakhstan. There are the Opera Hall with 1302 seats, party hall Atrium, Hall “Besyk”, exhibition halls, gallery “Kulanshi”, the press center, the ethnic cultural centers of Astana, the International Center of Cultures and Religions and the Academy of the Turkic World.

The library of the First President of the Republic of Kazakhstan – the Leader of the Nation



Built as a library and archive of the First President of the Republic of Kazakhstan, this stunning new building is a home to academic study. The library is designed to be a center of research into Kazakhstan's history, culture and society, as well as the initiatives and ideas of the First President of the Republic of Kazakhstan.

The large, multifunctional building has a total area of 28 thousand square metres, consisting of 9 floors. The storage capacity in the library is the equivalent of two thousand shelving units. The library was officially opened on July 2, 2014.

Kazakh National Museum



Due to open officially in the summer of 2014, the Kazakh National Museum will be the largest in Central Asia at approximately 62 thousand square metres.

The museum is focused on archaeology, anthropology, the history of gold and other precious metals, and modern art.

The vast hall for exhibitions covers an area equivalent to 15 thousand square metres and will explore the key events in the history of Kazakhstan.

Nur Alem Pavilion at Expo 2017



Nur Alem is the world's largest spherical building with the diameter of 80 and height of 100 meters.

It is the most popular and visited facility of the International specialized exhibition EXPO-2017.

It has become not only the symbol of Astana, but of the entire Kazakhstan. The man behind the

idea of the sphere, German architect Albert Speer Jr., says it epitomizes the last drop of oil and the era when the humankind will switch to the future energy. The biggest number of visitors - over 1,3 million people - was registered in the Nur Alem pavilion.

Memorial complex "Kazakh Yeli"



The "Kazakh Yeli" monument and complex symbolises the modern history of Kazakhstan and its people.

The monument's height of 91 meters marks 1991 when Kazakhstan became independent. Its marble base represents the purity of thought and inter-ethnic harmony of the people of Kazakhstan while on the top the sacred Samruk bird demonstrates people's commitment to the further development and prosperity. At the base of the monument are four bronzes depicting the First President and the people of Kazakhstan; Bravery; Creation; and The Future.

Khan Shatyr



The Khan Shatyr Entertainment Center is designed to provide the city with a range of civic, cultural and social amenities all sheltered within a climatic envelope - 'a world within' - that offers a comfortable microclimate all year round, whatever the weather. The building's tented structure has great resonance in Kazakh history

as the tent is a traditional nomadic building form - Khan Shatyr translates as 'the Tent of the Khan'.

Arts and Culture

Alzhir Memorial Museum of Victims of Political Repressions and Totalitarianism

Address: Kurgalzhin Highway, 37 km from Astana in village Malinovka

Phone: +7 (7172) 49 94 55,

+7 (7172) 54 26 69

Hours: 10:00 am – 06:00 pm

Website: www.alzhir.ucoz.kz

Atameken: A walking map of Kazakhstan

Address: 6 Kabanbai Batyr Avenue

Phone: +7 (7172) 24 04 97,

+7 (7172) 24 52 72

Hours: 8:00 am – 10:00 pm

Opened from May till November

Kazakhstan Central Concert Hall

Address: 10/1 Orynbor Street

Phone: +7 (7172) 70 53 02

Modern Art Gallery

Address: 57 Tauelsizdik Avenue
Phone: +7 (7172) 70 03 83
Hours: 10:00 am – 6:00 pm
(Closed Mondays)

Museum of the First President of the Republic of Kazakhstan

Address: 11 Beibitshilik Street
Phone: +7 (7172) 75 12 14/92

Astana Opera

For tickets: <http://astanaopera.kz/?lang=en>
Ticket office: Astana Opera, entrance from Turan avenue

Museum of the Ministry of Defense

Address: 1 Respublika Avenue
Phone: +7 (7172) 44 32 33/76

The Russian Drama Theater named after Maxim Gorky

Address: 11 Jeltoksan Street
Phone: +7 (7172) 32 40 53
+7 (7172) 32 05 70
+7 (7172) 32 24 49

The Saken Seifullin Museum

Address: 20A Ayezov Street
Phone: +7 (7172) 32 35 63
Fax: +7 (7172) 32 84 67
Hours: 10 am–6 pm

Kulanshi Modern Art Center

Address: 57 Tauelsizdik Street, Palace of Peace and Reconciliation (6th floor)
Phone: +7 (7172) 74 47 17
Hours: Mon. – Fri. : 10:00 am – 6:00 pm
Sat.: 11:00 am – 5:00 pm

SHOPPING & DINING

Grocery stores & supermarkets

Astana

Good selection of meats (pork, chicken, horse, lamb, etc both cooked and raw), ham/sausage and cheese, prepared food and appetizers, confectionary and bakery.

Address: 59 Abaya Avenue

Phone: +7 (7172) 21 22 22

Magnum Cash&Carry

Hours: 24/7

Address: Alash Highway 23/1

Ramstore

Address: Mega Silkway mall / Ajar mall / 11 Samal micro-district/

Galmart

Hours: 09:00 am – 12:00 am

Address: Keruen mall

METRO Cash&Carry

The biggest grocery store in Astana offers a wide variety of food and non-food products. This includes an extensive range of local, national and international specialties.

Hours: 08:00 am – 10:00 pm

Address: 4/1 Karaganda-Astana highway

www.metro.com.kz

Shopping malls

Mega Silkway

Mega Silkway is the largest shopping mall in Astana that comprises entertainment, restaurants and cafes, supermarket, and a variety of services. Located right next to the Nazarbayev University campus it is a nice place to rest from the everyday routine and enjoy a good cup of coffee or try some delicious food.

Hours: 10:00 am – 10:00 pm

Address: 62 Kabanbay Batyr Avenue

Website: astana.megacenter.kz

Phone: +7 (7172) 73 50 95

Keruen

Located in the modern part of the city this mall includes a food court, restaurants, movie theatres, a full grocery store (Galmart), and luxury shops (Tiffany & Co., Hugo Boss, etc.).

Hours: 10am – 11 pm

Address: 9 Dostyk Street

Website: www.keruen.kz

Phone: +7 (7172) 79 55 20, +7 (7172) 79 55 22

Khan Shatyr

The Khan Shatyr Entertainment Center is designed to provide the city with a range of civic, cultural and social amenities all sheltered within a climatic envelope - 'a world within' - that offers a comfortable microclimate all year round, whatever the weather. The building's tented structure has great resonance in Kazakh history as the tent is a traditional nomadic building form - Khan Shatyr translates as 'the Tent of the Khan'.

Hours: 10 am – 11 pm

Address: 37 Turan Ave.

Website: www.khanshatyr.com

Phone: + 7 (7172) 57 26 26

USEFUL APPS

- ▶ Learn more about Kazakhstan through Kazakhstan Land of the great Steppe app that is available in App Store/Google Market for free.
- ▶ Want to learn some Kazakh? Then English Kazakh Dictionary is for you. Download from the App Store/Google Market for free.
- ▶ Struggling with orientating in Astana? 2GIS offers the map of Astana, assisting you in finding anything at any part of the city. Install it on your smartphone or any other electronic device for free through App Store/Google Market.
- ▶ Don't want to waste your time waiting for a bus? Astra Bus app is a brilliant app that will help you to track the location of the bus you need, saving your time.

CONTACT DETAILS

For all queries on the visa obtainment, registration procedures, medical insurance or other concerns please feel free to contact

Zhaxybek Botagozov - Senior manager,
Department of International Cooperation
Block C2, office 5024





NU SCHOOLS

NAZARBAYEV UNIVERSITY FOUNDATION YEAR PROGRAM (NUFYP)

Name/Position	Telephone/Location	E-mail
Kalamkas Sagadiyeva, Specialist	+7 (7172) 69 27 38 Block 2, office 2233	kalamkas.sagadiyeva@ nu.edu.kz

NAZARBAYEV UNIVERSITY ZERO YEAR OF MASTER'S PROGRAM (NUZYP)

Name/Position	Telephone/Location	E-mail
Kasymkhan Nurmukhamedov, Senior Manager	+7 (7172) 70 65 75 Block 24, office 036	kasymkhan.nurmukhamedov @nu.edu.kz

SCHOOL OF ENGINEERING AND DIGITAL SCIENCES (SEDS)

SENG.NU.EDU.KZ



Undergraduate programs:

- ▶ Bachelor of Engineering in Mechanical and Aerospace Engineering
- ▶ Bachelor of Engineering in Chemical and Materials Engineering
- ▶ Bachelor of Engineering in Civil and Environmental Engineering
- ▶ Bachelor of Engineering in Electrical and Computer Engineering
- ▶ Bachelor of Science in Computer Science
- ▶ Bachelor of Science in Robotics and Mechatronics

Graduate programs:

- ▶ Master of Science in Mechanical and Aerospace Engineering
- ▶ Master of Science in Chemical and Materials Engineering
- ▶ Master of Science in Civil and Environmental Engineering
- ▶ Master of Science in Electrical and Computer Engineering
- ▶ Master of Science in Industrial and Systems Engineering
- ▶ Master of Science in Biomedical Engineering
- ▶ Master of Engineering Management
- ▶ Master of Science in Computer Science
- ▶ Master of Science in Data Science programs
- ▶ Master of Science in Robotics
- ▶ Doctor of Philosophy in Science, Engineering and Technology

Name/Position	Telephone/Location	Email
Dinara Ibrayeva, Senior Manager	+7 (7172) 70 64 23, Block 3 extension, office 551	dibrayevas@nu.edu.kz
Assel Batyrova, Manager	+7 (7172) 70 65 10, Block 3 extension, office 551	assel.batyrova@nu.edu.kz
Makpal Shomenova, Manager	+7 (7172) 69 45 36, Block 3 extension, office 551	makpal.shomenova@nu.edu.kz
Madina Alenova, Manager	+7 (7172) 69 47 11, Block 3 extension, office 551	madina.alenova@nu.edu.kz

SCHOOL OF SCIENCES AND HUMANITIES (SSH)

SSH.NU.EDU.KZ



Undergraduate programs:


- ▶ BA in Anthropology
- ▶ BA in Economics
- ▶ BA in History
- ▶ BA in World Languages, Literature and Culture
- ▶ BA in Political Science and International Relations
- ▶ BA in Sociology
- ▶ BSc in Biology
- ▶ BSc in Chemistry
- ▶ BSc in Mathematics
- ▶ BSc in Physics

Graduate programs:

- ▶ MA in Economics
- ▶ MA in Eurasian Studies
- ▶ MA in Political Science and International Relations
- ▶ MSc in Physics
- ▶ MSc in Biological Sciences and Technologies
- ▶ MSc in Applied Mathematics
- ▶ MSc in Chemistry
- ▶ PhD in Eurasian studies

Name/Position	Telephone/Location	Email
Dilroba Omarova, Manager	+7 (7172)70 90 13 Block 8, office 8230	dilroba.omarova@nu.edu.kz
Aigul Alzhanova, Manager	+7 (7172)70 91 93 Block 8, office 8230	aigul.izbanova@nu.edu.kz

NAZARBAYEV UNIVERSITY SCHOOL OF MEDICINE (NUSOM)

NUSOM.NU.EDU.KZ 



Residency programs:

- ▶ Pediatrics
- ▶ General Surgery
- ▶ Family Medicine
- ▶ Internal Medicine
- ▶ Obstetrics and gynecology

Undergraduate programs:

- ▶ Bachelor in Applied Nursing program
- ▶ Bachelor of Science in Nursing

Graduate programs:

- ▶ Doctor of Medicine (MD)
- ▶ Master in Public Health (MPH)
- ▶ Master in Molecular Medicine (MMM)

Non-degree programs:

- ▶ Nursing Professional Development Program (PDP):
 - ▶ Full-time (8 weeks)
 - ▶ Part-time (6 months)
- ▶ Leadership and Management in Nursing Practice:
 - ▶ Full-time (3 days)

Name/Position	Telephone/Location	Email
Massimo Pignatelli, Vice-President for Medi- cine-Dean of the School of Medicine	+7 (7172) 70 47 20 (Assistant's number) NUSOM building, Kerey, Zhanibek khandar str. 5/1, office 909/1	massimo.pignatelli@ nu.edu.kz
Assel Ilyussinova, Senior manager	+7 (7172) 69 46 32 NUSOM building, Kerey, Zhanibek khandar str. 5/1, office 927	assel.mussen@nu.edu.kz
Zhazira Kassym, Manager	+7 (7172) 69 26 91 NUSOM building, Kerey, Zhanibek khandar str. 5/1, office 927	zhazira.kassym@nu.edu.kz

SCHOOL OF MINING AND GEOSCIENCES (SMG)

SMG.NU.EDU.KZ



Undergraduate programs:

- ▶ BSc in Mining Engineering
- ▶ BSc in Petroleum Engineering
- ▶ BSc in Geology

Graduate programs:

- ▶ MSc in Mining Engineering
- ▶ MSc in Petroleum Engineering

Name/Position	Telephone/Location	Email
Daniyar Malgazhdar, Manager	+7(7172) 69 45 34, Block 6, SMG School Office	daniyar.malgazhdar@ nu.edu.kz
Altynay Kazhkenova	+7(7172) 69 46 28, Block 6, SMG school office.	altynay.kazhkenova@ nu.edu.kz

GRADUATE SCHOOL OF EDUCATION (GSE)

GSE.NU.EDU.KZ



Graduate programs:

- ▶ MSc in Educational Leadership
- ▶ MA in Multilingual Education
- ▶ PhD in Education program

Name/Position	Telephone/Location	Email
Azamat Ashamayev, Director of the Department of Academic Activities	+7 (7172) 70 93 50 Block C3, office 5066	azamat.ashamayev@ nu.edu.kz
Nursultan Salgarayev, Senior Manager	+7 7172 69 49 53 Block C3, 5065	nursultan.salgarayev@ nu.edu.kz
Aidana Sirgbayeva, Manager	+7 7172 70 93 11 Block C3, 5065	aidana.sirgbayeva@ nu.edu.kz
Elmira Tukanayeva, Manager	+7 7172 709369 Block C3, 5065	elmira.tukanayeva@ nu.edu.kz

GRADUATE SCHOOL OF PUBLIC POLICY (GSPP)

[GSPP.NU.EDU.KZ](https://gspp.nu.edu.kz)



NAZARBAYEV
UNIVERSITY
GRADUATE SCHOOL
OF PUBLIC POLICY

Graduate programs:

- ▶ Master in Public Policy
- ▶ Master in Public Administration
- ▶ PhD in Public Policy

Non-degree programs:

- ▶ Executive Education Programs

Name/Position	Telephone/Location	Email
Karlygash Karamanova, Senior manager (MPA & MPP)	+7 (7172) 70 91 55 Block C-3, 4055B	karlygash.karamanova@ nu.edu.kz
Karina Khalilova, Manager (PhD)	+7 (7172) 69 45 77 Block C-3, 4055B	karina.khalilova@nu.edu.kz

GRADUATE SCHOOL OF BUSINESS (GSB)

GSB.NU.EDU.KZ



Graduate programs:

- ▶ Full-Time MBA
- ▶ Executive MBA
- ▶ MSc in Finance
- ▶ Masters in Engineering Management
(joint program with the School of Engineering)

Non-degree programs:

- ▶ SME Executive Development Program
- ▶ Customized Programs
- ▶ Open Enrollment Programs

Name/Position	Telephone/Location	Email
Saltanat Otasheva, EMBA Senior Program Manager	+7 (7172) 70 94 48 Block C-3	saltanat.otasheva@nu.edu.kz
Birzhan Bakumbayev, FTMBA Program Manager	+7 (7172) 70 61 72 Block C-3	bbakumbayev@nu.edu.kz
Mirat Akshalov MSF Program Manager	+7 (7172) 70 91 80 Block C-3	mirat.akshalov@nu.edu.kz

NU LIBRARY



Welcome to the NU Library!

Contact information:

Website: library.nu.edu.kz

Telephone: +7 (7172) 70 62 55, 70 92 02, 70 91 90

Facebook: facebook.com/Nazarbayev.University.Library

NU Library Main Building
Collection and librarian help available

Monday-Friday: 8.30am – 09.45pm
Saturday-Sunday: 11.00am – 07.45pm
Reading rooms open 24/7

NU Library School of Medicine Building
Collection and librarian help available

Monday-Friday: 8.30am – 09.45pm
Saturday-Sunday: 11.00am – 07.45pm
Reading room open 24/7

Study Desks:	on the 2nd, 3rd, 4th floors (Main Building and extension), 7th floor (School of Medicine)
Technology:	Scanners, Printers, E-readers, CD Players, laptops
Assistive Technology:	Computer with JAWS screen-reader, OpenBook 9.0 e-text converter and reader, Braille Translator, Braille printer, Braille display, Video Magnifier , 'Duxbury Braille Translator' in lieu of 'Braille Translator' and 'Zyfuse Heater for tactile graphics production'
Book Drop Boxes:	Block 5 – 1 floor Medical School Building - entrance return the Library Materials
Self-Service Stations in reading rooms:	borrow and return the Library Materials, and manage your Library account
Library services:	Check the Library services on the portal library.nu.edu.kz

Search the Library resources via the Library portal (library.nu.edu.kz).

The Library Collection Includes:

- ▶ more than 200 000 books and ebooks
- ▶ more than 3000 DVDs, audiobooks, CDs
- ▶ more than 50 000 e-journals
- ▶ 7,196 Microforms on Central Asia
- ▶ more than 100 licensed databases
- ▶ 20 print newspapers and magazines in Qazaq, English and Russian
- ▶ Citation Management Tools
- ▶ Board games

Search the Library resources via the Library portal (library.nu.edu.kz).

NU Institutional Repository (nur.nu.edu.kz):

- ▶ an electronic archive for accumulation and provision of long-term and reliable open access to scientific research results and intellectual products of the NU academic community. Searching articles, books, presentations, datasets, and theses.

Interlibrary Loan Access (ILL) (InterLibraryLoan@nu.edu.kz):

- ▶ request articles and book chapters are available at the NU Library. Available for NU staff, faculty and all students.

IT Services & Resources



1232 computers for students and faculty members' use in computer labs. Computers are connected to the campus network and the internet.



Free wi-fi

All campus reading rooms, dining halls, dormitories and classrooms have access to free Wi-Fi. To start using this service you need to select and open the wireless network:

"NU" – password: 1234512345

"NUdormitory" - password: 1234512345

Also, LAN sockets can be used for wired connection in the dormitories.



This service is chargeable

For checking and recharging your balance, you need to pass the authorization on my.nu.edu.kz, using type of credentials

Print system

The system of accounting for text printing and copying. This system allows you to send your documents for printing from any PC in NU, and print them on the copiers located:

- ▶ on the 1st floor of 2, 6, 8 blocks;
- ▶ on the 1st, 2nd, 3rd floor of 5 block;
- ▶ on the 2nd floor of C3 block.

INTERNAL PORTAL

Internal portal (my.nu.edu.kz) is designed for students (Student portal) and employees (Staff portal) of the university. Provides information about services (about shuttle buses, information about dormitories, news and events of students, activities of IT service etc.)

You will need to use your personal username and password which are sent to personal email address specified during registration.

You can change / restore this password via the Password Recovery Service (prs.nu.edu.kz)

If you have any IT related questions, you can contact the IT Help Desk via email at: helpdesk@nu.edu.kz

MEDIA RESOURCES

Improve Your English by Watching World News Live on TV Portal at tv.nu.edu.kz

INFORMATION SECURITY

The information on internal documents in the field of information security and additional information can be viewed at:

- ▶ [my.nu.edu.kz/SERVICES/NU IT Services/Information Security](https://my.nu.edu.kz/SERVICES/NU%20IT%20Services/Information%20Security)
- ▶ dis.nu.edu.kz/index.php/en/documentation/internal-documents/

Notice: information security documents are mandatory to read.



ON CAMPUS

The dormitories at the NU Campus are dormitories where 3300 students from many regions of Kazakhstan and different countries around the world live together.

You are also very welcome to join our big family!

Our enthusiastic and well-trained staff is always available and ready to assist you when you need us.

Welcome home!

Quick facts about NU dormitories:

- ▶ NU Housing is managed by “University Service Management” private entity (USM).
- ▶ Approximately over 80% of NU students reside on campus.
- ▶ There are 9 residential halls (blocks) at NU.
- ▶ Each residential block has receptionist, block manager and resident assistant.
- ▶ Newly admitted students traditionally share their rooms with four roommates. The following year, only merit-based students are transferred to twin rooms.
- ▶ Residential equipment, medical office, study rooms, laundry facilities, University Health Center, mini markets, vending machines, beauty salon, sewing, shoe repair, phone repair services and canteens are available in the residential halls.



WHO DO YOU HAVE TO KNOW?

Campus Manager (CM) – is a person who helps students to settle in the dormitory. All accommodation questions and problems must be directed to the CM. CM's main duties are to keep in touch with residents and resolution of their dormitory questions and concerns.

CM holds block meetings, distributes information, helps schedule programs and enforce policies.

Block manager (BM) – is a person who helps students accomplish check-in/out procedure. BM is in charge of sanitary and physical condition of the room.

The Block managers' working hours:

- ▶ Monday – Friday: 8.30 a.m. – 5.30 p.m.
- ▶ Lunch time: 12.30 p.m. – 1.30 p.m.
- ▶ Saturday – Sunday: days-off

Receptionist – is a person who sits at the reception and helps students deal with room or dormitory facility problems 24 hours, 7 days a week.

Reception staff is available 24 hours/7 days a week.

Resident Assistant (RA) – These are University staff members assigned to each Block. RAs serve as mentors and focus on individual and department goals as they relate to academic, social and community growth.

Security manager (SM) – is a person who is in charge of security and security related issues. SM is on duty 24/7 and ready to help students any time.

Saltanat Tanabergenova

Block 11 and 19 Manager

Phone: 70-58-34

Location: Block 11, 1st floor,
office #104

saltanat.tanabergenova@nu.edu.kz

Naila Bulekpayeva

Block 20 Manager

Phone: 70-64-10

Location: Block 11, 1st floor,
office #104

nbulekpaeva@nu.edu.kz

Gulmira Yerkeblankyzy

Block 27 Manager

Phone: 49-08

Location: Block 23-27, 1st floor,
office #161

gulmira.sagandikova@nu.edu.kz

Arailym Shaimenova

Block 24 Manager

Phone: 70-62-24

Location: Block 25, 1st floor,
office #K003

arailym.shaimenova@nu.edu.kz

Raikul Sarsengeldina

Block 22 Manager

Phone: 70-64-09

Location: Block 22, 1st floor,
office #037

rsarsengeldina@nu.edu.kz

Ainur Rysmendiyeva

Blocks 25 Manager

Phone: 70-64-04

Location: Block 25, 1st floor,
office #K003

rysmendiyeva@nu.edu.kz

Zarina Chikibayeva

Block 26 Manager

Location: Block 26-27, 1st floor,
office #161

Zhanna Kopeyeva

Block 23 Manager

Phone: 70-66-51

Location: Block 23, 1st floor,
office #055

Zhanna.kopeyeva@nu.edu.kz





NON-RESIDENTIAL BLOCKS

Location

The main building of Nazarbayev University ranges from Kabanbay Batyr Ave. to Turan ave. Almost all Campus Blocks make a single complex, where people can walk on Skywalks or around the Atrium.

Nazarbayev University's Campus consists of 24 non-residential Blocks, and 1 Block (School of Medicine) located out of the Campus, at Kerey Zhanibek Khandar Str. 5/1.

Campus life

Here you can find extensive number of helpful and useful facilities, such as library, laboratories, lecture halls, classrooms, conference halls, faculty and staff offices, canteen and cafeterias.

Block 1 is an administrative center and located in the main block of the University, students can apply to administrator for any matter related to the campus.

Block C2 is the new, main block, where the offices of the University management and administration are located, and where various events such as conferences, meetings of different levels, seminars, lectures, etc. are held in the unique, and amazing halls.

Building complex: Schools are based in 6 blocks out of 25; 8 blocks include laboratories and there is a Prototyping center located in the Technopark.

The University life is full of high profile events! Many of them are held in the Atrium and you, our students, can become a part of these bright moments.

List of responsible persons for non-residential buildings and offices

Friendly team of block managers, administrators and other staff from USM are available to your requests and offers, and will be glad to assist when needed.

Each non-residential block has a manager who is responsible for its sustainability, administrative and economic efficiency.

In particular, block managers are responsible for:

- ▶ maintenance and appearance of the block;
- ▶ provision of information about inner block organization;
- ▶ control of general condition of facilities;
- ▶ consultation regarding reservation of classrooms and halls;
- ▶ helping out with lost or left objects inside the block.

Quality and Communications Office Facilities Management Contact Details:

Name	Position	Contacts, e-mail
Gaukhar Oraz	Deputy Head	goraz@nu.edu.kz; tel: 48-92
Zhanar Serikova	Senior Manager	zhanar.serikova@nu.edu.kz; tel: 6391
Yuliya Ivleva	Senior Manager	yivleva@nu.edu.kz; tel: 6345

From now on, Nazarbayev University is becoming your new home, take care of University property as of your own!

CAMPUS FACILITIES



Study & Multifunctional rooms

Working hours: 24/7

Location: Blocks 19, 22



Psychological Counseling Center

Weekdays

Work hours: 8:30 am-5:30 pm

Lunch time: 12:30-1:30 pm

Location: Block 19 Rooms #104, 105, 106; Block 20 #101 and Block 11 Room #103, 105



Movie theatre

Weekdays and weekends

Working hours: Upon DSA request

Location: Block 25



Laundry

Location: Block 23 Room #079; Block 20 Room #104

Operating hours & schedule:

Monday-Friday: 8:00 AM - 7:00 PM



Pharmacy

Working hours: 9:00 am - 9:00 pm

7 days a week

Location: Block 23

Contacts: +7 (7172) 70 57 56



Rastigrad Kids' Center

Working hours: 10.00 am – 6.00 pm

Location: Block 38

7 days a week

Contacts: +7 (7172) 69 46 94

Zebra Montessori Preschool

Working hours:

Mon-Fri: 8.00 am – 3.30 pm

Sat-Sun: days off

Location: Block 38

Contacts: +7 701 729 01 23

Sewing shop

Working hours: 10.00 am - 8.00 pm,

Sunday - day off

Location: Block 22



Canteen

Working hours: 8:00 am - 7:30 pm

7 days a week

Location: Block 4, 3rd floor

Representative Branch of Jysan Bank

53, Kabanbay Batyr Avenue (1st floor)

Tel: +7 (7172) 55 82 55,

int. 2441, 2442, 2446

Nazarbayev University (5 block)



Barber shop

Working hours: 10:00 am - 8:00 pm

7 days a week

Location: Block 22, the Atrium

Contacts: +7 (7172) 70 65 53

Vending machines

Blocks 1, 2, 6, 7, 8, 11, 22, C3, Sports
Center, School of Medicine

Purified water vending machines

Blocks 3, 11, 22, 23, 24, 38, 44,
Sports Center



Shoe repair & Locksmith

Working hours: 11:00 am - 9:00 pm

Monday – day off

Location: Block 23

Contacts: +7 705 584 29 07

Representative Branch of Halyk Bank

Working hours: 9.00 am– 6.00 pm

Contacts: + 7 (7172) 59 11 34



Student canteen

Working hours: 8:30 am - 10:00 pm

7 days a week

Location: Blocks 20, 22, the Atrium

MidPoint Cafe & Catering

Working hours:

Mon-Sat: 8.00 am – 7.00 pm

Sun: 11.00 am – 4.00 pm

Location: Block C3

Contacts: +7 778 449 59 30

Happy fox Coffee Bar

Working hours: 8.00 am – 11.00 pm

7 days a week

Location: Block 39

Daily Cup Coffee Bar

Working hours: 8.30 am – 10.00 pm

7 days a week

Location: Atrium

Happy fox Sushi

Working hours: 5.00 pm – 01.00 am

7 days a week

Location: Block 25

Grocery store «5 Minutes»

Working hours: 9:00 am - 11:00 pm

7 days a week

Location: Block 39

Stationary Shop «A4»

Working hours: 9.00 am – 8.00 pm

7 days a week

Location: Block 24

Contacts: +7 707 804 95 55

Self service laundry

Working hours: 24/7

Location: Block 23

Contacts: +7 777 964 21 78



Grocery store «A2»

Working hours: 9:00 am - 11:00 pm

7 days a week

Location: Blocks 11, 23



Payment Terminals and ATM Machines

Location: Blocks 1, 4, 11, 22, 38

La Tartine Cafe

Working hours:

Mon- Sun: 9.00 am – 7.00 pm

Location: Block 3

6 inch Cafe

Working hours: 24/7

Location: Block 24

Contacts: +7 705 451 86 89

Kunde Café

Working hours:

Mon-Fri: 9.00 am – 8.00 pm

Sat-Sun: days off

Location: Block C2

Contacts: +7 707 952 50 82

Health Project Cafe

Working hours: 8.30 am – 6.00 pm

5 days a week

Location: Atrium

Paid Services of USM

#	Service	Unit	Cost of service excl consumables
Plumbing services			
1	Replacement of shower hose and head	service	660
2	Replacement of faucet for kitchen/bathroom sink	service	1 370
3	Replacement of sink	service	2 130
4	Replacement of flexible hose for kitchen/bathroom sink/toilet	service	1 160
5	Replacement of toilet seat	service	410
6	Replacement of kitchen/bathroom sink siphon	service	710
7	Replacement of toilet siphon	service	1 310
8	Replacement of toilet tank flush mechanism	service	660
9	Replacement of shower pan siphon	service	1 420
10	Replacement of bathtub/shower faucet	service	1 620
11	Unclogging kitchen/bathroom sink/toilet	service	710
12	Unclogging shower drain	service	870
13	Installation of kitchen/bathroom faucet	service	710
14	Toilet installation	service	760
15	Fixing a kitchen/bathroom/shower faucet leak	service	710
16	Fixing a toilet tank/bowl leak	service	710
Electrical services			
1	Replacement/installation of surface mount switch/socket	service	1 770
2	Replacement/installation of flush mount switch/socket	service	2 210
3	Replacement/installation of flush mount switch box/socket strip	service	2 530
4	Installation of a light fixture (on hook)	service	2 530
5	Installation of electrical panel in niche	service	4 210
6	Installation of a single-phase meter	service	2 280
7	Installation of a three-phase meter	service	2 840
8	Doorbell button installation (electrical)	service	1 150
9	Replacement/installation of 63A single/double/three pole automatic switch	service	2 020

#	Service	Unit	Cost of service excl consumables
10	Installation of PVC conduits through walls and ceilings	rm	1 140
11	Laying surface (conduit, spiral wrap hose)/flush (trench) cable/wire	rm	1 140
12	Trenching (brick, concrete, plasterboard)	rm	2 020
13	Replacement/installation of electrical outlet box, surface/flush mounting type	service	1 770
14	Installation of electrical plugs	service	440
Carpentry services			
1	Lockset installation	service	3 510
2	Lockset replacement	service	1 250
3	Rim lock installation	service	1 750
4	Door brake installation	service	1 500
5	Frame glazing, glass thickness 4-8 mm	sq.m	1 500
6	Installation of multiple glass unit	sq.m	2 750
7	Installation of blinds	sq.m	1 000
8	Installation of curtain holder	rm	1 000
9	Installation of bathroom accessories	service	670
10	Filling and sanding walls for painting	sq.m	880
11	Filling and sanding ceilings for painting	sq.m	1 100
12	Priming walls for painting	sq.m	170
13	Priming ceilings for painting	sq.m	250
14	Application of water based wall paint, single colour, top coat	sq.m	510
15	Application of water based ceiling paint, single colour, top coat	sq.m	620
16	Ceramic tile wall cladding		1 830
17	Installation of ceramic tile floor	sq.m	2 250
18	Shower pan installation and connection	service	2 250
19	Float finish	sq.m	500
20	Installation of accessories in a room	service	380
21	Delivery of goods	hour	1 380

Block 21 Hotel

*53 Kabanbay Batyr Ave., Block 21
010000 Astana, Kazakhstan
+7 (7172) 70 58 40*

Block 21 hotel is located on campus and intended to accommodate guests of the university, and its organizations, interviewed job candidates, prospective faculty, and their family members. The hotel offers a gym, and a lobby bar with free Wi-Fi. There is a canteen, coffee shop, and mini-market for all guests within walking distance.

ROOMS

- ▶ Standard;
- ▶ Standard Premium;
- ▶ Academic;
- ▶ Scientific



Standard (1 bedroom, bathroom) – 16,800 KZT (incl.12% VAT) per night including breakfast.

Approximate room size - 35m²/Maximum number of guests: 2

Bedroom:

- ▶ Double bed (King)
- ▶ Desk
- ▶ Cable TV
- ▶ Internal phone
- ▶ Free Wi-Fi
- ▶ Hairdryer
- ▶ Iron
- ▶ Ironing board
- ▶ Bedding items
- ▶ Safe box
- ▶ Mini fridge
- ▶ Amenities set
- ▶ Mini bar at extra charge

Premium Standard (1 bedroom, 1 guest room, bathroom) – 20,160 KZT (incl.12% VAT) per night including breakfast.

Approximate room size - 45m²/Maximum number of guests: 2

Bedroom:

- ▶ Double bed (King) or 2 twin beds
- ▶ Internal phone
- ▶ Hairdryer
- ▶ Iron
- ▶ Ironing board
- ▶ Bedding items
- ▶ Safe box
- ▶ Desk

Guest room:

- ▶ Sofa
- ▶ Free Wi-Fi
- ▶ 2 armchairs
- ▶ Coffee table
- ▶ Mini fridge
- ▶ Amenities set
- ▶ Mini bar at extra charge
- ▶ Cable TV

Academic (2 bedrooms, 1 guest room, bathroom) – 22,400 KZT (incl.12% VAT) per night including breakfast.

Approximate room size - 69m²/Maximum number of guests: 4

Master Bedroom:

- ▶ Double bed (King)
- ▶ Hairdryer
- ▶ Iron
- ▶ Ironing board
- ▶ Desk
- ▶ Cable TV
- ▶ Bedding items

Bedroom:

- ▶ 2 twin beds
- ▶ Internal phone
- ▶ Free Wi-Fi

Guest room:

- ▶ 2 armchairs
- ▶ Coffee table
- ▶ Safe box
- ▶ Mini fridge
- ▶ Amenities set
- ▶ Mini bar at extra charge

Scientific (1 bedroom, 1 guest room, kitchen, bathroom) – 22,400 KZT (incl.12% VAT) per night including breakfast.

Approximate room size - 65m²/Maximum number of guests: 2

Bedroom:

- ▶ Double bed (King) or 2 twin beds
- ▶ Desk
- ▶ Hairdryer
- ▶ Iron
- ▶ Ironing board
- ▶ Bedding items
- ▶ Safe box
- ▶ Internal phone
- ▶ Amenities set

Guest room:

- ▶ Free Wi-Fi
- ▶ Sofa
- ▶ 2 armchairs
- ▶ Coffee table
- ▶ Cable TV

Kitchen:

- ▶ Refrigerator
- ▶ Kitchen set
- ▶ Dining table, 2 chairs
- ▶ Mini bar at extra charge

SPECIAL OFFER FOR NU STUDENTS AND THEIR CLOSE RELATIVES:

Categories of room	Standard	Premium Standard	Luxe (Academic and Scientific Suites)
Regular Cost per night	16 800 KZT	20 160 KZT	22 400 KZT
Special prices for close relatives of NU Students	13 440 KZT	16 128 KZT	17 920 KZT

To book a room in Block 21, please send scanned copy of guest's passport, copy of student's ID card, indicate room and arrival and departure date/time.

BOOKING

To book a room in Block 21 hotel, please send formal request to USM from your School via DIRECTUM specifying Guest's name, date (time) of arrival and departure, preferable room type, passport and payment details.

NOTE!

Check-in time: 2 p.m.

Check-out time: 12 p.m.

Reception Service

Reception Service is available 24/7

Payment

Payment for accommodation can be made by credit card at Reception desk

Contacts

Block 21 Manager – Tangsholpan Otarbayeva

Tel. +7 (7172) 69 47 05

E-mail: tangsholpan.otarbayeva@nu.edu.kz

Reception desk

Tel. +7 (7172) 70 58 40

E-mail: reception 21@nu.edu.kz



ID Card

You can use your student ID card to:



- ▶ identify yourself on campus and at exams
- ▶ borrow materials from the library
- ▶ get access to secure buildings
- ▶ use it when paying for services provided on campus (printing, sport center etc.)

ID cards are valid for the duration of your course of study at NU (with a maximum of five years). They remain the property of the University and are not transferable.

New students

You will get an ID card as part of the enrolment process. If for some reason you miss your enrolment day, you can visit the Department of Student Affairs office and we will issue one for you.

Guests

Guests may enter NU campus by using a National (State) ID card. For details please refer to Dormitory rules.

Damaged or lost cards

If you have damaged or lost your ID card, you can get a new one for a fee of 2050 KZT. You will need to pay this fee via internal portal nu.edu.kz

Report the loss

You'll also need to report the loss to the Library to stop anyone from borrowing books in your name.

For other urgent questions please immediately email student_affairs@nu.edu.kz



DO's

1. Comply the Dormitory Rules and Student Code of Conduct
2. Use the University property with care
3. Reimburse all broken property
4. Comply with fire safety measures
5. Maintain cleanliness and order, conduct wet cleaning in the rooms, and keep the dormitory public spaces in clean condition
6. Pay your accommodation fees a semester ahead in accordance with the academic plan for the year
7. Use the services in accordance with the rated prices
8. Efficiently use electricity and water in the dormitory
9. Comply with ethical and moral norms in relation to others, and not allow acts of rudeness or disrespect towards the rights and interests of others
10. Allow regular access to your room by the Student Affairs and Dormitory Administration for regular inspection or repairment



DON'Ts

1. Transfer the Student ID-Card to another person
2. Swap rooms without written approval of the Student Affairs, and do not move furniture, inventory and equipment from one person/room to another without written authorization of the Dormitory Administration
3. Possess and use firearms, knives, harmful weapons, ammunition, flammable, explosive, or toxic agents and any other items and materials in the dormitory, which may cause substantial harm to the health and safety of others living in the dormitory
4. Possess and use alcoholic beverages, illegal drugs or other substances prohibited by the legislation of the Republic of Kazakhstan
5. Give room keys/room access codes to others or make duplicate keys/share access codes
6. Consume tobacco and other smoke merchandise regardless of the use device (cigarettes, pipes, hookah) in the dormitory and on the territory of the university
7. Appear in the dormitory under the influence of intoxicants (in a state of alcoholic, narcotic and other toxic intoxication)
8. Keep pets in the dormitory (cats, dogs, fish, birds, etc.)
9. Use electrical heating devices in the rooms
10. Make excessive noise between 11:00 PM and 7:00 AM, including the use of TV sets, radios, stereos and other amplified devices, to play musical instruments, sing, shout or to conduct other actions that disturb the peace and quiet time of other residents
11. Store any vehicles in student rooms



POLICIES AND PROCEDURES A TO Z

Academic policies & procedures

Academic policies & procedures (hereinafter – the APP) are designed for NU undergraduate program students. The APP are to be construed in conjunction with Charter of NU and other internal regulations including but not limited to the Student Code of Conduct and NU Admissions regulations. The APP set minimum standards for NU student; Schools may add additional requirements and standards. For more information please visit NU Student Portal -> Students -> Regulation & Policies.

Alcohol

According to the Rules of Accommodation in the Dormitories of Nazarbayev University, it is restricted to possess and use alcoholic beverages, illegal drugs or other substances in the territory of the Nazarbayev University.

Animals

It is highly prohibited to keep animals (cats, dogs, fish, birds, etc.) in the dormitory. Residents found with animals in their rooms must remove animals immediately.

Appliances

Few block residents are able to use kitchen appliances. The Residents are expected to keep the kitchen appliances in good and clean condition. If problems arise with any of the kitchen appliances, the resident must contact the receptionist at the reception.

Non-permissible Appliances/Electronics

The following items are not allowed in the dormitories:

- ▶ Air-conditioning units;
- ▶ Candle warmers;
- ▶ Ceiling fans that are not already installed;
- ▶ Dishwashers that are not already installed;
- ▶ Room heaters;
- ▶ Toasters, convection toaster ovens, or any appliance with an exposed heating element;
- ▶ Refrigerators (each floor has one);
- ▶ Microwaves.

Bicycles

There is a bicycle parking offered in the territory of Nazarbayev University. The front area of living blocks is equipped with a bicycle parking racks. At the end of the semester, please remember to take your bicycle with you. Bicycles found on the racks after the end of the semester are to be confiscated. The limited storage for bicycles will be provided in the winter period.

Check-In/Check-Out Procedures

Procedures of checking-in and checking-out accomplished Upon thorough inspection of the block manager. All residents must properly check-in and check-out of the dormitory. Check-in occurs when the resident takes up a key and check in in the presence of the block manager. There are few procedures to follow before checking in. Residents get to know the procedure before their official check-in/checkout announcement.

Psychological Counseling Center (PCC)

PCC provides confidential and free psychological support to undergraduate and graduate students of Nazarbayev University. PCC staff conducts individual and group sessions as well as training sessions.

Please find more details in "Campus facilities" section.

Cheating

According to the NU Student Code of Conduct cheating is prohibited and punishable and is considered as an academic misconduct. Cheating case always ends up with disciplinary panel meeting and could lead student to expulsion from the University.

Curfew

According to the Code of the Republic of Kazakhstan «On Administrative Offenses» it is illegal to be outdoor after 23:00 and in Amusement/entertainment establishments after 22:00 if you still under legal age (18+). Violation will be prosecuted and parents will pay a fine of 15 MCL.

Dining Services

All students have options to be enrolled at Student Meal-Plan or to cook by themselves (except Foundation students). There are several canteens available for residents of dormitories.

For more details, please see the "Campus facilities" section.

Distribution of Advertisements

Only university departments and NU registered student Organization may present items to be posted within the dormitories. If a student organization would like to present items for posting, those items must be brought to the DSA office at 1112 for review and approval. The name of the student organization must present on the advertisement.

E-mail

The Department of Students Affairs (DSA) utilizes the NU email system to communicate with the students. All students are responsible for all material sent to NU e-mail account by the DSA, and should check at least once every 24 hours.

Facility Registration

The facility registration in the dormitories is available by writing a request letter to a campus manager. The reservations must be done 2 days in advance. The request template is available at the reception of each block.

Furniture

All rooms have beds, desks and closet space. Room dimensions vary according to the block. The space is limited and bringing the extra furniture is strongly prohibited. Be careful at moving the items in the room as you are the only responsible person for its condition upon your check out. In addition, it is highly prohibited to move the furniture or other items in the kitchen, halls and atriums.

Guests & Guest Visitation

The privilege to have guests in the dormitories is based upon the mutual respect of the roommates. It is expected that students who live in shared rooms will be respectful and courteous to one another, communicate with one another, and show willingness to compromise.

The guests will be asked to leave if the dormitory staff notices the violation of the rules according to dormitory rules. Guests may visit students during the week and weekends at this time:

Guest Visitation Hours 8:00 AM until 10:00 PM (weekdays and weekends).

Harassment

Activity that is threatening in nature or any form of harassment is prohibited. This can include, but not limited to: posting or distributing material and/or behaving in a manner that is offensive and may contribute to a hostile environment. Any resident who witnesses or experiences harassment in NU dormitories should file a report with a staff member of the DSA. The residential filing a report may elect to keep his/her identity confidential.

Keys & Locks

For the safety of yourself, your roommate, and your personal belongings, we urge residents to lock the doors to their rooms when not present. Students are not permitted to install their own locks in their dormitory rooms.

Laundry Facilities

At the beginning of the semester students have to pay for the laundry services for the term in advance. Each block has its own schedule of receiving and passing the bed inventories. The DSA will inform students about the schedules and unexpected circumstances if such present.

Littering

Please help us maintain clean and well maintained facilities. Residents and visitors to the residence halls and apartments are asked to keep hallways, public areas, stairwells, and landscaping clean and free of trash.

Maintenance

The dormitory staff (USM) provides safety equipment inspections, general maintenance (painting, plumbing, electrical maintenance, and carpentry). The USM staff members clean all public areas of residence halls and apartments, including lobbies, hall and suite bathrooms, corridors, study rooms, kitchens, and laundry rooms.

However, you are responsible for cleaning your own room. If you have maintenance needs or damages, report them to the reception. If emergency repair work is needed after 4 p.m. on weekdays or anytime on weekends, consult the front desk.

Medical Service

The medical office provides the first medical emergency service 24 hours, 7 days a week. Please find more details on "Campus facilities" section.

Noise & Quiet Hours

The Department of Student Affairs supports the mission of NU and in those efforts aims to create academically supportive environments for all residents. As a resident, you may be asked by other residents or staff to adjust the volume of your activities to reduce the disturbance to other members of the dormitory. Please be considerate and flexible.

It is prohibited make excessive noise between 11:00 PM and 7:00 AM.

Parking

Parking in the NU territory allowed only for those who do not have a room in the dormitory. Parking spaces are limited and it spread equally among the applicants.

Plagiarism

According to the NU Student Code of Conduct plagiarism is prohibited and punishable and is considered as an academic misconduct. Plagiarism case always ends up with disciplinary panel meeting and could lead student to expulsion from the University.

Room Changes

Room changes without prior notice and permission of the DSA is prohibited and may lead to an immediate eviction from the dormitory. Students allowed changing a roommate or room upon its availability once in 6 months.

Room Entry by Staff

The DSA staff members make every reasonable effort to respect your privacy. There are times, however, when authorized personnel may enter your room. This occurs under the following circumstances:

- ▶ When either you or your roommate provide permission when there is an immediate threat, or reason to believe that there is a threat, to the health and/or safety of residents or property.
- ▶ When it is necessary to preserve campus order, security, or discipline.
- ▶ During fire drills, alarms, or severe weather evacuations for purposes of routine maintenance repairs or inspections.
- ▶ To conduct semester health and safety inspections after receiving at least 24-hour notice.
- ▶ To conduct end of the semester room inspections.
- ▶ To conduct room inspections after a resident moves out of a space.

Maintenance staff members will enter rooms to make requested or needed repairs when needed. The Department of Student Affairs may conduct periodic unannounced safety inspections of your room to ensure that fire-safety equipment is operational and those smoke detectors have not been covered or disengaged. If you have reason to believe that your room has been entered, inspected, or searched under conditions not consistent with the above statements, contact your RA and/or the block manager.

Safety Equipment

Safety equipment including sprinklers, smoke detectors, heat sensors, fire exit signs, fire extinguishers, pull stations, hoses, alarm bells, and any other safety equipment is necessary to safeguard residents. Activating, handling, using, or interfering with any fire or safety equipment for any reason other than an

emergency is prohibited at all times. Examples include but are not limited to discharging fire extinguishers, touching fire alarm pull stations or fire hoses, hanging objects from sprinkler heads, tampering with EXIT signs, or striking safety equipment with an object.

Tobacco

To support the rights of all residents and in compliance with university policy, residential communities are tobacco-free, including traditional legal substances as well as smokeless tobacco and e-cigarettes (electronic cigarettes). The use of tobacco products is prohibited in both individual rooms and in public areas within the halls and apartments. The use of tobacco and tobacco related items is also prohibited on campus. Students must move to off-campus locations or a personal vehicle with closed windows for the use and storage of tobacco products.

Vandalism

According to the NU Student Code of Conduct vandalism is prohibited and punishable and is considered as an non-academic misconduct. Vandalism case always ends up with disciplinary panel meeting and could lead student to expulsion from the University. All financial expenses occurred to fix the facility will be covered by student committed vandalism.

Weapons

Possession of firearms (including but not limited to air pistols, BB guns, and paint guns), facsimile weapons, ammunition, explosives, fireworks, knives (other than kitchen utensils), or dangerous weapons is prohibited in the residence halls and apartments and may result in immediate termination of a resident's housing contract. Disciplinary action will also be taken by the university.



NU DORMITORY SAFETY TIPS

CAMPUS EMERGENCY HOT LINE:

Name	Position	Telephone/Location
Aibek Zhassenov	Student discipline coordination officer	+7 771 050 11 15
Kalamkas Sagadiyeva	First year experience -NUFYP students	+7 776 701 99 11
Kasymkhan Nurmukhamedov	First year experience - undergraduate and graduate students	+7 702 777 04 32
Alibek Abdullayev	Campus Security coordinator	+7 701 688 55 50
Galym Nygymetov	NU Campus security coordinator	+7 707 804 23 87
Daniyar Kossumbayev	Student discipline coordinator officer	+7 707 202 87 77

PSYCHOLOGICAL COUNSELING CENTER:

Name	Position	Telephone/Location
Yerden Nurtayev	Senior Psychologist	+7 (7172) 70-57-35 Office # 19106
Temirlan Yechshanov	Prevention Psychologist	+7 (7172) 70-92-88 Office # 11105
Aida Urazalinova	Manager	(70) 9042 office: #11105

AMBULANCE (FIRST-AID) 103

STUDENT MEDICAL OFFICE (EMERGENCY HOT LINE (24/7):

Name	Position	Telephone/Location
Dina Akilbayeva	Therapist	+7 (7172) 70-89-77 +7 (7172) 70-64-32
Zhanar Myrzarakhimova	Therapist	+7 707 937 24 85

Please send all maintenance requests to:

servicedesk@nu.edu.kz Payment at Block 23, office #096,
weekdays from 14.00 to 17.00. Credit cards only.

In case of emergency dial 70-62-62

- ▶ Report any unusual or suspicious activity you witness. If you witness a crime, be prepared to provide a full description.
- ▶ Lock the door to your room, even if you are in the room.
- ▶ Avoid walking or running alone at night.
- ▶ Avoid using distracting technology such as smart phones, MP3 players, or anything else that will decrease the awareness of your surroundings.
- ▶ Do not display valuables (cash) openly.
- ▶ Be cautious around ATM machines.



IF YOU ARE VICTIMIZED

- ▶ Remain calm. Try not to panic.
- ▶ Call the police 102 or Campus Emergency hot line immediately (see below).
- ▶ Get a description of the suspect.
- ▶ Note the person's sex, age, height, weight, race, hair, eye color, glasses type, tattoos, scars or marks, and complexion. Also note the person's clothing in as much detail as possible.
- ▶ If a vehicle was used, note the license plate number, model, color of vehicle, as well as direction of travel.



MEDICAL SERVICES

All NU students need to be registered at University Health Center (UHC) to receive primary health care (PHC) services in accordance with the Guaranteed Volume of Free Medical Care (GVFMC) and the health insurance services provided for both international and local students ensured in the insurance companies.

UHC is located on the campus on the Block 24-25 (Student Dormitory) ground floor. You can access UHC by walking through (1) the skywalk to Blocks 22-25 from Atrium and (2) the entrances to Blocks 22 and 24 from the outside (walking in from the Kabanbay-batyr Avenue side).

The UHC receptionist is available at phone **+7 (7172) 69-26-16** for clarification of additional details.

UHC Working hours:

Monday-Friday 8 am – 8 pm

Saturday 9 am – 1 pm

In case if you need urgent medical help after UHC working hours, there is a Medical Office in Block 19, office 19201.

Working hours of Medical Office (Block 19):

Monday–Friday 8 pm–8 am

Saturday 1pm – 8 am

Sundays and on public holidays 24-hour service.

Medical office in Sports center

Working hours: 06:00 PM-10:00 PM

MEDICAL INSURANCE

Voluntary Health Insurance (VHI) program services for the NU students are provided by the health insurance company Sinoasia B&R. All insured students can obtain medical services at UHC and in the net of health clinics and hospitals in other cities of Kazakhstan as detailed in the insurance program.

All the details on the programs and contacts will be sent to the ensured students accordingly.

To visit a health insurance coordinator and other specialists you need to present your personal health insurance card and state identity card.

If you call 103, please do not forget to inform your medical coordinator (Medical office or coordinator in Astana) for the further monitoring and assistance in your treatment.

“Sinoasia B&R” Call center is indicated on medical plastic insurance cards:

+7 (7172) 99-95-95, 99-96- 56, 49-96-96

Working hours:

Monday-Friday 08:00 AM- 08:00 PM;

Saturday 09:00 AM- 05:00 PM;

After working hours or on Sundays and on holidays, please contact:

8-800-080-5252, +7 (7272) 260-06-99; 2828 for Kcell/Activ;

Astana city coordinator number:

+7 701 741 81 07

ANNUAL MEDICAL CHECK-UP

All newly enrolled students, as well as current students, must undergo a special medical check-up at Sinoasia B&R. All the details about logistics will be sent to you via e-mail. This medical check-up is aimed at providing a full medical examination of students to identify various diseases at the earlier stages and provide appropriate treatment.

MEDICAL CERTIFICATE ISSUANCE

If you have missed classes due to health issues, you need to provide appropriate medical certificates/notes (spravka) to the school administration. Medical certificates issued by Medical office are considered to be eligible. Certificates issued by the other medical institutions must be certified by the UHC Medical office, no later than 3 days after the issuance.

Please note: if there are any issues or specifications about your health condition (any speech problems, hearing/vision problems) school administration or therapists should know, please let us know. You are welcome to see your school manager or manager of the Department of Student Affairs.

PHC services are provided free of charge according to the GVPMC and include the following:

- ▶ Diagnosis and treatment of most common diseases, as well as injuries, poisoning, and other urgent conditions;
- ▶ Protection of the family, maternity, paternity and childhood, including family planning;
- ▶ Preventive measures and risk factor identification;
- ▶ Health screening for early detection of diseases;
- ▶ Raising awareness on the most common pathologic conditions and healthy life style promotion;
- ▶ Hygienic training and outreach work on safe water supply and rational nutrition of the population;
- ▶ Sanitary and anti-epidemic and sanitary-preventive measures in the foci of infectious diseases;
- ▶ Social and psychological services.

Moreover, the NU students who are traveling abroad for their studies may access UHC to complete the health forms with details of their vaccination and other health related information. The examinations requested by a hosting university which are not provided as per GVPMC shall be paid additionally.

For ease of access for the NU community, the following health services are available at the UHC as of May 2019:

- ▶ Consultations by general practitioners, therapists, pediatricians and specialists: cardiologist, neurologist, ophthalmologist, otorhinolaryngologist (ENT-doctor), surgeon, obstetrician-gynecologist (Ob-Gyn),;
- ▶ Diagnostics: broad spectrums of lab tests, including PCR, microbiology; ultrasound (vessels, heart); electrocardiography (ECG); ambulatory blood pressure monitoring (ABPM); spirometry; audiometry; eye examinations; fluorography (arranged through a fluomobile or referral to Republican Diagnostic Center (RDC), UMC);
- ▶ Issuance of medical certificates/notes (spravka) after relevant examinations;
- ▶ Procedures prescribed by the physicians: injections and infusions;
- ▶ Massage;
- ▶ Medical check-ups with provision of the following forms:
 - ▶ Pre-employment/enrolment examination (Form 086-u)
 - ▶ Check-ups for studying abroad (Form 082) (e.g. requirement of Bolashak program)
 - ▶ Personal medical records.

For further information on any of the above issues or general health and safety issues, the students may contact the representatives from the Health and Safety Department via email health@nu.edu.kz, hse@nu.edu.kz, University Health Center at uhc@nu.edu.kz and Department of Student Affairs at dsa@nu.edu.kz



STUDENT GOVERNMENT

Dear NUFYP students!

Once again welcome to our Alma Mater – Nazarbayev University!

Student Government is a student organization established for development and improvement of the university and NU community itself. We deal with the students' rights, obligations, leisure, sport life, and many other aspects and provide support for every NU student. Our SG acts on behalf of students and advocates for changes that are going to significantly impact your lives.

Who is our leader?



The President of NU Student Government is **Assel Ibadulla**.

assel.ibadulla@nu.edu.kz
+7 775 498 1727

She is going to officially represent you and the whole student body of NU during this academic year.

Her main responsibilities:

- ▶ Leading SG in a way of university improvement;
- ▶ Managing the work of SG ministries;
- ▶ Organizing the meetings and establishing the relations between NU students and other structural divisions of the university;
- ▶ Creating diplomatic interconnections;
- ▶ Creating and modifying strategies of NU student community;
- ▶ Making sure that your voice is always heard and taken into consideration.

How and why do we work?

Student Government consists of Ministries that are responsible for development of certain aspects of our students' lives. Since Assel was elected at the end of the last academic year, she is going to build and expand the cabinet of ministers and SG as a whole at the beginning of this 2019-2020 year. So that you have a great chance to become a significant part of Student Government and NU community almost right now!

Let us give you more information about our Ministries and their work.

Ministry of Culture

ministry.culture@nu.edu.kz

Life does not solely consist of endless studies: music, art, theatre, poetry make it rich and interesting. That is the work of Ministry of Culture: integrating fine arts and entertainment into everyday routine.

Organization of concerts, balls, public talks, exhibitions and performances, socializing with numerous and bright art clubs, inspiration from the universal idea that “Earth without art is just eh”. Working with your hand on the pulse of the university life - that is how it feels. Being able to inspire, think broadly and lead people - that is what you get.

We do hope that with our help you will reveal your hidden potential, develop your talents in new areas and raise your cultural consciousness.

We wish you good luck in the upcoming academic year!

Ministry of Education

ministry.education@nu.edu.kz

This is the place where you can realize your potential as an active representative of the student body, show and advocate your position regarding academic questions of NU and change our studies and academic part of our lives to an even better level.

Working on different projects, taking part at various meetings of academic committees with the participation of School Deans, Provost and University managers, each Ministry member has a chance to advance her communication, organization and negotiation skills.

Our team always tries to make sure that there is a mutual understanding between students and Faculty administration of NU. Ministry of Education is one of the most important places to be, designed for real leaders and those who want to leave their contribution to the University student life.

Ministry of External Affairs

ministry.external@nu.edu.kz

Our ministry represents NU Student Government and works on academic, non-academic improvement of the relationships between NU community and other universities, external organizations as well as companies that seek NU students for the employment.

We are trying to improve students' experience in academic and cultural exchange programs, and internships. Ministry of External Affairs advocates on behalf of the NU to bring changes in student life, international cooperation and community relations via engagement in various projects and establishment of partnerships.

Together with that, we tightly work with our Career and Advising Center (CAC) to develop students' abilities to be competitive on the job market.

Ministry of Finance

sfbcmembers@nu.edu.kz

Our ministry is primarily intended to develop financial literacy among NU students by working with such clubs as NU Accounting and Auditing Club, NU Finance Society, NU Case Club, NU Business Club, NU Economic Leaders Society and others.

Along with that we are going to improve the "Work on Campus" project designed and approved last year by CAC together with SG.

Since our Minister is also the Chairman of Student Fund Budget Committee, we will tightly work with Student Fund and their members. Coordinating the performance of its duties, collection of its statistics and presenting it to our students will be included to our responsibilities as well.

Ministry of Justice and Security

ministry.justice@nu.edu.kz

This ministry is not about just criticizing people or circumstances when facing or observing injustice, it is about real actions and measures that are taken in order to affect and eradicate that unfairness. Never missing a single request for help, we mediate between students and University administration in resolving legal conflicts.

By increasing students' legal literacy, protecting their interests in controversial situations, we are helping our student body as Student Rights Committee and are always open for your direct questions and concerns, which may include issues with life in the dormitory, academic field, disciplinary misconducts, etc.

You can contact us any time using our VK page (vk.com/studentsrights), ask.fm account (ask.fm/Studentsrights), or corporate mail (ministry.justice@nu.edu.kz).

And always remember that we are on your side.

Ministry of Media and Communication

We know today's main rule: "If it's not on Instagram - it didn't happen", which is why our ministry sets a goal of making SG work transparent and available to all students.

Throughout the past year we have significantly shaped the way university perceives the Student Government, as we tried to invade their lives with our weekly progress reports, monthly open meetings and semi-funny semester report videos.

We made friends, contributed to university life, added cool Instagram designs, were inspired to learn and make real #SGImpACT (check it out!).

Ministry of Research and Innovation

ministry.innovations@nu.edu.kz

Nazarbayev University was initially proposed as a research university, which can provide innovational solutions for ordinary people and industry. So, the main goal of our ministry is to develop and improve the research environment in NU.

We are working on the gaining access to the world-famous projects and universities and creating of absolutely all necessary conditions for our students' research activities. If you are going to work in laboratories, write research papers or take part participate in various conferences, then you will most likely become interested in our ministry's work. Since we are actively trying to make sure that our students are provided with high-tech labs, opportunities to present their papers on international contests and conferences, support from professors and financial support of their scientific works.

But what is most important is to create the atmosphere where really talented researchers could realize their potential and ideas that can change the world.

Ministry of Sport and Health

ministry.sport@nu.edu.kz

Ministry of Sports and Health is the team of students who really cares about you staying fit and healthy while having intensive studies. Got tired from you papers and exams? Want to do something new and have fun? It is our responsibility to do so for you, dear student.

The ministry of sports is when you:

- ▶ acquire new experience in organizing sports events
- ▶ inspire other students and professors to keen on sports
- ▶ everybody respects you in a gym
- ▶ participate at and organize sports events weekly
- ▶ improve your communication skills
- ▶ build your network every day
- ▶ promote and develop the interests and skills of NU community members.

That is all for now!

**Once again congratulations
on being admitted to the best
University ever!**

Stay in touch and contact us anytime via:

Email: student_government@nu.edu.kz

Instagram: [@nu_student_government](https://www.instagram.com/nu_student_government)

VK page: vk.com/nu_sg



STUDENT FUND

ABOUT US

Student fund is aimed at supporting and developing student life such as organization of student events, and sponsoring new projects and activities.

Student life at Nazarbayev University is not only learning and practice, it is also a creative self-realization in more than 150 student clubs and organizations, covering various spheres of intellectual development, scientific research, creativity, entertainment, culture, art and sports.

E-mail: studentfund@nu.edu.kz; sfbcmembers@nu.edu.kz

Student Fund Budget Committee:

Yussup Tumgoyev
Chairman of Student Fund Budget Committee
+7 771 592 22 02
yussup.tumgoyev@nu.edu.kz

Ayaulym Bekbolatova
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Amanzhol Shungeyev
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Implementation of student ideas and projects is available via Student Fund resources, created to raise funds for the development and support students life and funding student activities by the means received.

HOW TO CONTRIBUTE TO THE DEVELOPMENT OF STUDENT LIFE?

University Student fund is transferred ONLY through the personal account on the web site www.my.nu.edu.kz

The minimum amount of the student contribution, which is approved annually by the University Student Government decision in consultation with the Department of Student Affairs, for 2018-2019 academic year payment per semester is 3,500 (three thousand five hundred) KZT for undergraduate and graduate programs students; 5000 (five thousand) KZT for NUFYP students (per semester).

To implement the contribution you can use the E-Pay system. To do this, click the button "My Account" in your personal account. In the section "Student fund" press the "Pay Off" button and follow the instructions on the website.

You can also find all the additional information on the Student Fund's VK page: vk.com/student_f



STUDENTS' FINANCE & FUNDING

ABOUT BURSAR'S OFFICE

The main task of the Bursar's Office is to monitor and control financial transactions between the University and all students including those of the foundation, undergraduate and graduate programs. Our office oversees the payments of the stipends, student travel expenses, tuition fees and other services provided to the students.

THE "NAZARBAYEV UNIVERSITY" STIPEND

The "Nazarbayev University" stipend is awarded to students studying under the "Nazarbayev University" educational grant, in accordance with the procedures established by the Regulations on stipend support provision to the students of the autonomous organization of education "Nazarbayev University" approved by the Managing Council.

The amount of the “Nazarbayev University” stipend is determined by the Government of the Republic of Kazakhstan in accordance with the legislation of the Republic of Kazakhstan.

The “Nazarbayev University” stipend is awarded to foundation students and doctoral students for the whole period of study and is paid on a monthly basis.

During the first semester of study the “Nazarbayev University” stipend is awarded to bachelor and master students unconditionally and is paid on a monthly basis.

In the following semesters, the “Nazarbayev University” stipend is awarded to bachelor and master students by the results of the examination session in accordance with criteria for awarding and paying the “Nazarbayev University” stipend presented in the Regulations, and is paid monthly.

Useful contacts: Bursar’s office, Block C2, 5th floor, office 5034

Stipends +7 (7172) 70 60 86

Student travel expenses +7 (7172) 70 66 20

Tuition fees +7 (7172) 70 91 99

Bank cards +7 (7172) 70 90 27

Email: bursars_office@nu.edu.kz

CRITERIA FOR AWARDING AND PAYING THE “NAZARBAYEV UNIVERSITY” STIPEND

Category of students	School	Criteria	Type of stipend
Foundation	Center for Preparatory Studies	For the whole period	Stipend for students of CPS – 17 807 tenge
Bachelor	School of Humanities and Social Sciences, School of Science and Technology, School of Engineering, School of Mining and Geosciences	GPA 3,67 and above	Increased stipend for bachelor students – 24 091 tenge
		GPA 2,33 – 3,66	Stipend for bachelor students – 20 949 tenge

Category of students	School	Criteria	Type of stipend
Master	Graduate School of Business, PE "NUGSE"	GPA 3,0 and above	Stipend for master students – 100 000 tenge
	School of Science and Technology, School of Engineering, Graduate School of Public Policy, School of Medicine, School of Mining and Geosciences	GPA 2,67 and above	
	School of Medicine: Doctor of Medicine Program	"Pass" in all courses	
PhD	School of Engineering, PE "NUGSE" Graduate School of Public Policy	For the whole period	Stipend for PhD students – 81 998 tenge

THE STIPEND OF THE PRESIDENT OF THE REPUBLIC OF KAZAKHSTAN

The Stipend of the President of the Republic of Kazakhstan is awarded for to bachelor students starting from 3rd year and master students starting from 2nd year with "excellent" grades (A, A-), who study either on the basis of the Nazarbayev University educational grant or on a paid basis.

The Stipend is awarded by the decision of the President of the University, on the basis of the Stipend Committee recommendations and approval of the Academic Council of the University.

THE STIPEND OF THE PRESIDENT OF THE UNIVERSITY

The Stipend of the President of the University is awarded to bachelor students on the basis of the recommendations of the Dean of the School.

Candidates for receiving Stipend of the President of the University shall demonstrate academic and research excellence in team work.

The Stipend is awarded by the decision of the President of the University, on the basis of the Stipend Committee recommendations.

For details of Regulations on stipend support provision refer to Student portal (Regulations and Policies/Student advocacy at <http://my.nu.edu.kz>)

BANK/ISIC CARD

The bank/ISIC (International Student Identity Card) is the bank card and the only internationally accepted proof of bona fide student status.

Primarily, you need your bank/ISIC card to receive your monthly stipend. If you plan to attend international conferences and internships on behalf of the University the travel charges will be reimbursed to the bank/ISIC card.

Please keep track of the expiration date of your card, and timely re-issue it at the appointed branch of Jysan Bank. Please have your photo 5*6 format, your Student ID and State ID with you.

In case your IBAN (International Bank Account Number) changed, you are required to provide the active IBAN number to the Bursar's Office to ensure timely payments and transactions.

Bank/ISIC card issuing bank:

53, Kabanbay Batyr Avenue (1st floor)

Tel: +7 (7172) 55 82 55, int.

441, 2442, 2446

Nazarbayev University (5 block)

Halyk Bank of Kazakhstan

53, Kabanbay Batyr Avenue (1st floor)

Tel: +7 (7172) 58 01 29

Nazarbayev University (1 block)

MY ACCOUNT

"My Account" information service provides an opportunity to students to make payments online for services provided by the University and its organizations.

To work with this system students are required to authorize on the portal

my.nu.edu.kz



SPORTS LIFE

Nazarbayev University provides an opportunity for students to compete in intramural leagues, championships and tournaments throughout academic year. We run events for all and each: men's, women's, coed and staff/faculty. To register for competitions go to www.imleagues.com and sign up, choosing Nazarbayev University through the search tool. It's simple, and will only take you minutes to do, and you can even sign up through your Facebook account!

Once registered, team captains then "invite" (through an IMLeagues generated email request) their team members to participate. All team members **MUST** have a registered account within IMLeagues.com to participate. **NO EXCEPTIONS.**

RECREATIONAL SPORTS

Recreational Sports at NU offers a range of opportunities in sports:

- ▶ classes and gyms;
- ▶ Olympic size swimming pool;
- ▶ intramural sports;
- ▶ club sports;
- ▶ exposure to professional athletes and other sports events

CLASSES & GYMS

NU offers group training options in Sports Classes and open gym sessions. These classes are instructed by certified and experienced coaches and instructors, current and past professional athletes. Our gym instructors support your workouts with expertise by advice or in “one-on-one” mode via personal training.

HOW TO BUY A SPORTS PASS?

- ▶ Check with coach for space availability;
- ▶ Pay for your Pass (card only) through online billing system;

OUTDOOR SPORTS FIELDS

NU also maintains 8 no-fee outdoor sports fields for basketball, football, volleyball, and tennis open for shared use to NU community.

Sports Center assists 30 sports-interest NU Students Clubs in their activities

- | | | |
|----------------------------------|-------------------------------|--|
| 1. BeastMode Street Workout club | 11. NU Gym | 23. Arnau |
| 2. Stay Fit | 12. Chess Club | 24. Ballroom dance |
| 3. K-Pop | 13. Yoga Club | 25. Dance Club |
| 4. NU Cheers | 14. MMA Club | 26. Contemporary Dance |
| 5. Tennis Club | 15. Badminton Club | 27. Latino Social Dance |
| 6. Tri Club (Triathlon) | 16. NU Runners club | 28. Qllal Dance Club |
| 7. Boxing Club | 17. NU Gymnastics Club | 29. ID Studio |
| 8. Aikido Club | 18. NU American Football Club | 30. BJJ&Grappling club (for gentlemen) |
| 9. Nine Q (Togyzkumalak) | 19. Taekwondo Club | |
| 10. Women's Football Club | 20. Judo Club | |
| | 21. Fencing Club | |
| | 22. Jiu-Jitsu Ladies Club | |

INTERCOLLEGIATE SPORTS

NU has 9 Sports Teams that represent the University in sports competitions at intercollegiate and amateur levels. Each team has its own recruiting period when coaches run try-outs and select players for the season. Each try-out will be announced separately.

1. Basketball (M&W)
2. Football (M&W)
3. Volleyball (M&W)
4. Cheerleading
5. Choreography (Contemporary)
6. Choreography (Hip-Hop)

CONTACTS

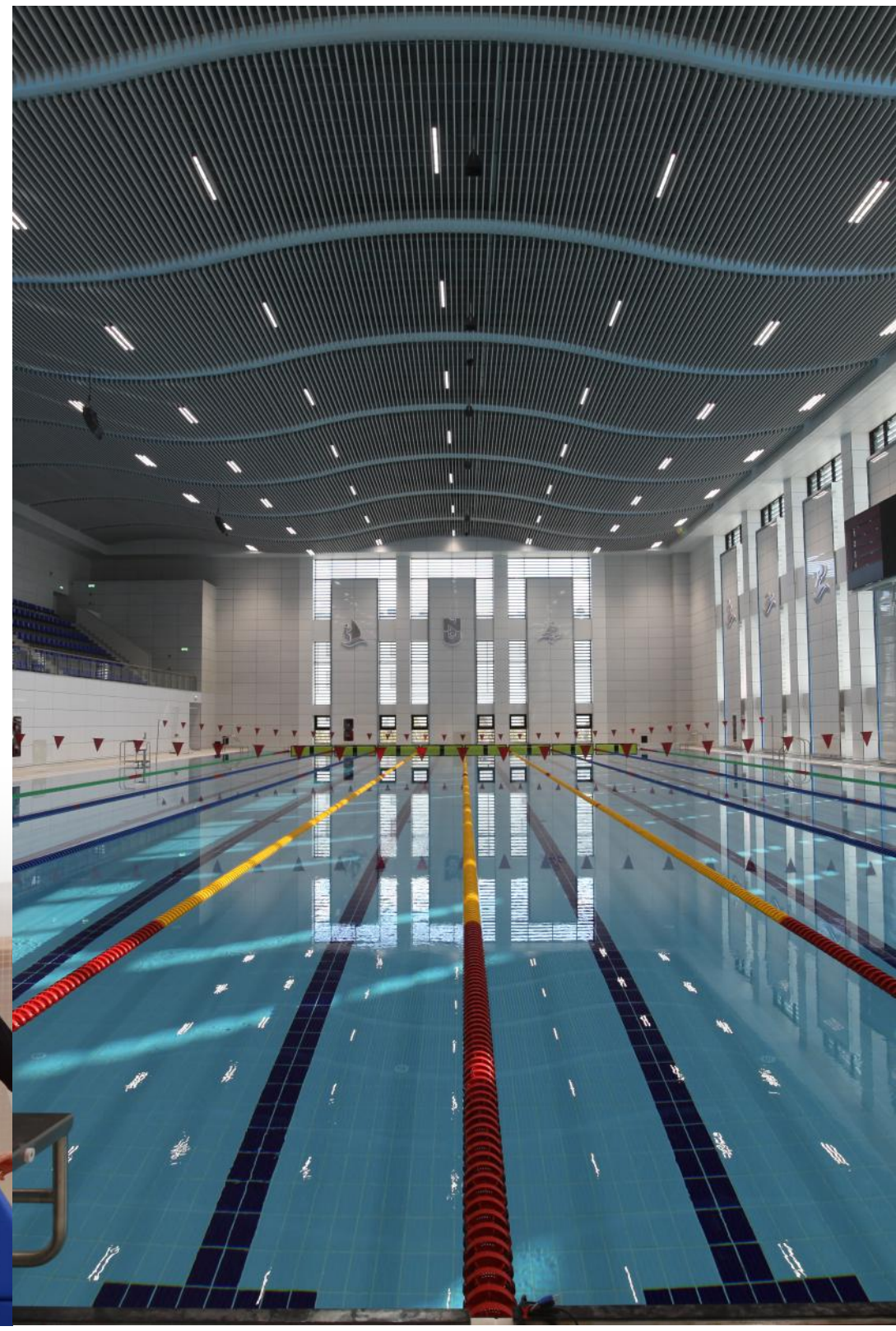
For Sports Passes and schedules information:

+7 (7172) 69 45 42,
reception_35@nu.edu.kz

For NU teams, events and competitions information:

+7 (7172) 706 406
+7 (7172) 694 542,







Career Services

Nazarbayev University Career and Advising Center (further – NU CAC) welcomes you and wishes to you fruitfully use this exceptional opportunity such studying at NU to expand knowledge and gain new skills to increase your competitiveness and employability in the labor market! Specially for you NU CAC provides comprehensive career services as a full-service organization with the following main functions:

- ▶ Providing career advising through scheduled appointments and drop-ins with CAC staff members to assist NU students and alumni with internships, job search, interview skills, resume review, alumni issues, and graduate application.
- ▶ Educating students about experiential learning programs (internships, volunteering, part-time employment) while at NU.
- ▶ Connecting NU students and Alumni with internship providers and employers through job postings, on-campus recruitment, networking events, and social media.

- ▶ Providing services for companies looking to hire NU students and Alumni
- ▶ Facilitating Internship Programs in cooperation with NU Schools
- ▶ Acquainting students through career workshops and related activities with job-search strategies and tools to present themselves effectively as candidates for employment after graduation
- ▶ Assisting NU students reflecting their abilities, skills, values, and motivations
- ▶ Assisting NU students and Alumni to identify graduate Programs and Schools; connecting students with graduate schools through campus info sessions and presentations.

CAC Career Net

Career and Advising Center is glad to present you the CAC Career Net, a special ``headhunting`` system - the primary CAC tool for announcing internships and vacancies to NU students and graduates.

Career Net will offer you the opportunity:

- ▶ to track the available internships and vacancies
- ▶ Educating students about experiential learning programs (internships, volunteering, part-time employment) while at NU.
- ▶ to apply with one click to the desired position after uploading the resume
- ▶ to make an appointment with CAC advisors to get advice on Graduate application, Career issues, resume/CV writing
- ▶ to get information and register for events, workshops and sessions organized by CAC

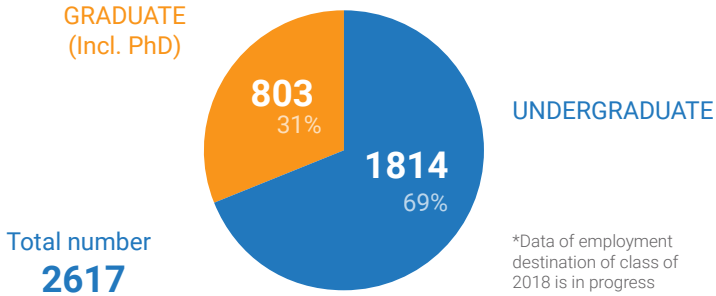
Telephones: 70 65 38, 70 92 61, 70 58 86, 70 65 44

Working hours: 8.30-17.30, 12.30-13.30 is lunch time

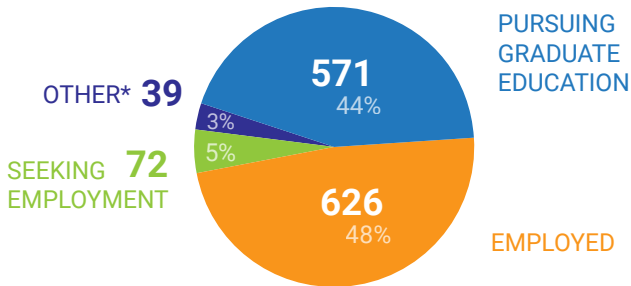
cac.nu.edu.kz cac@nu.edu.kz

alumni.nu.edu.kz alumni@nu.edu.kz

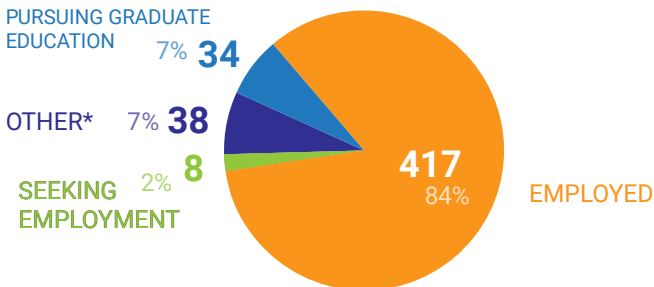
OVERALL NUMBER OF GRADUATES OF CLASSES 2015-2018*



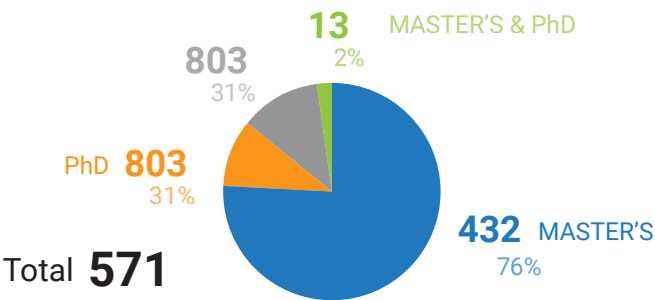
UNDERGRADUATE DESTINATION, CLASSES OF 2015-2017



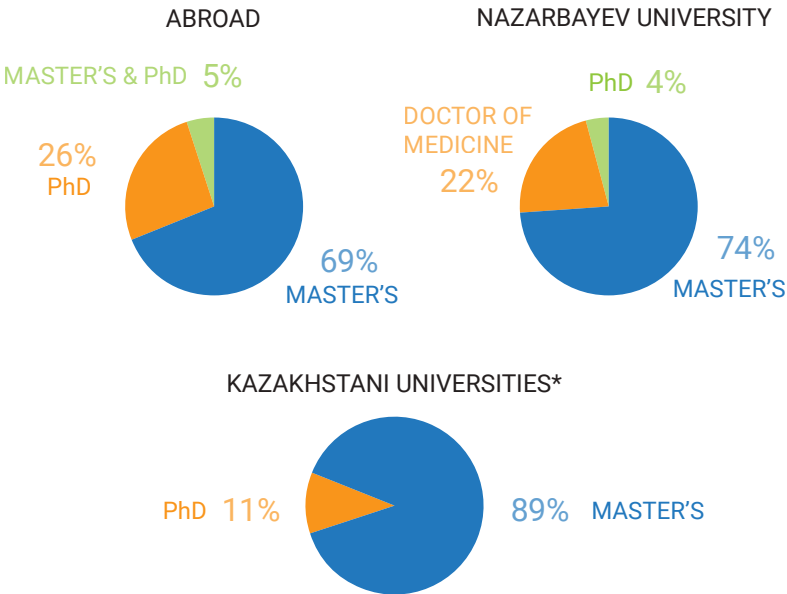
GRADUATE DESTINATION, CLASSES OF 2015-2017



PURSUING GRADUATE EDUCATION
Overall Breakdown of Graduates Pursuing Higher Education by Programs



NUMBER OF GRADUATES STUDYING ABROAD,
AT NU AND OTHER KAZAKHSTANI UNIVERSITIES*



*SULEIMAN DEMIREL UNIVERSITY, EURASIAN NATIONAL UNIVERSITY, PAVLODAR STATE UNIVERSITY, KAZNU, KIMEP, TURAN UNIVERSITY

TOP 10 UNIVERSITIES

(by Times Higher Education World University Ranking 2018)



Stanford
University



Imperial College
London



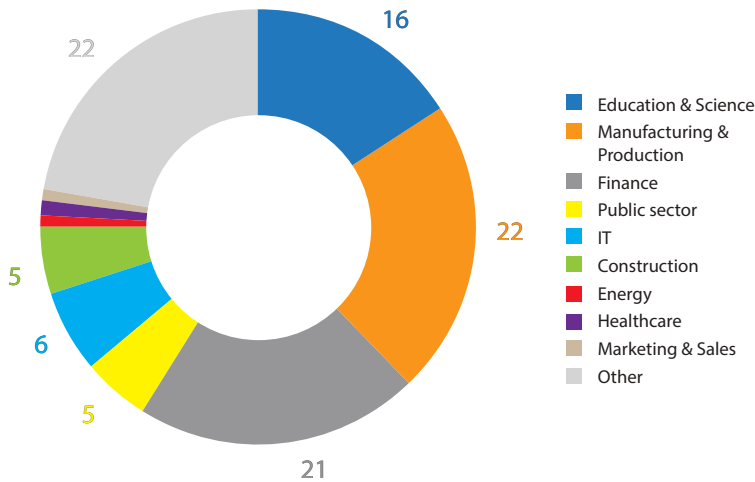
Berkeley
UNIVERSITY OF CALIFORNIA



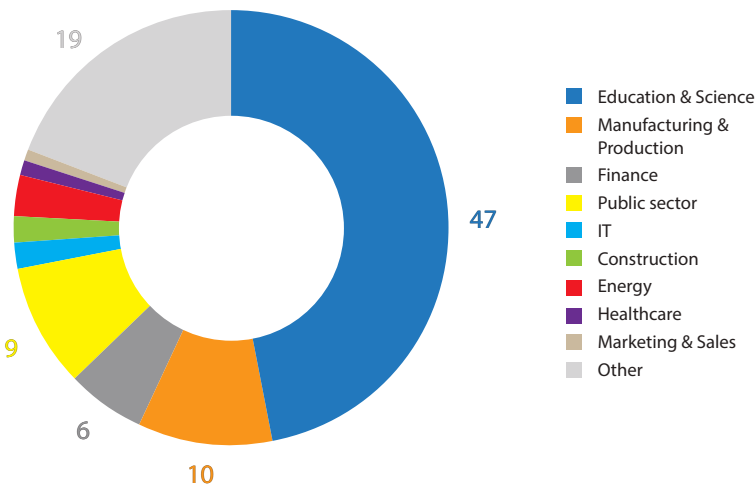
**Carnegie
Mellon
University**



EMPLOYMENT DESTINATION
ACROSS INDUSTRIES (undegraduates)*



EMPLOYMENT DESTINATION
ACROSS INDUSTRIES (graduates)*









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